



VILLAGE OF WHEELING

EFFECTIVE NOVEMBER 22

BS&A ONLINE replaces InvoiceCloud

BS&A and InvoiceCloud will be ending their professional relationship and BS&A has launched their own online payment processor, BS&A Online.

As a result, InvoiceCloud will close November 22, 2025 and the Village will launch a new online payment platform, BS&A Online. This new service offers the same great flexibility for viewing and paying water bills.

BS&A Online will enable customers to view bills, check balances, make payments, and enroll in paperless billing, similar to InvoiceCloud.

Customers can create an account to schedule one-time or recurring payments, enroll in autopay or they can pay their water bill online without creating an account.

We hope you enjoy using BS&A Online. To access the service, go to the Village's website at www.wheelingil.gov, click on the "Online Payments" button, and then click on the "Pay Your Water Utility Bill through our New Online Portal" link.

OTHER IMPORTANT INFORMATION



Current InvoiceCloud autopay users will have their accounts closed as of November 22. To continue having your payment deducted after November 22, **AUTOPAY USERS MUST CREATE A NEW ACCOUNT IN BS&A ONLINE.**



BS&A Online allows customers to sign up for email notifications and reminders, and to pay online using Visa, Mastercard, Discover, American Express, PayPal, Google Pay, or Apple Pay. You can also pay by phone by calling (847) 457-0070.



It's Free to use. NO FEES FOR ALL PAYMENT METHODS.



Rest easy knowing your sensitive data is fully secure with the highest level of data security and integrated fraud prevention capabilities.

Questions? Please call the Finance Dept.



847-459-2627



www.wheelingil.gov