

# WHEELING POLICE DEPARTMENT

## -ANNUAL REPORT-



# 2017

James J. Dunne

Chief of Police

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# CHIEF'S MESSAGE

The Wheeling Police Department's 2017 Annual Report is a reflection of the dedication and hard work put forth by the men and woman of the department each and every day.

For 2017, Growth was our theme. Tasked with increasing agency effectiveness and efficiency, all facets of the department were looked at and carefully examined for mission overlap. Units that shared a duty, were combined for efficiency, resulting in more uniformed officers assigned to the street. From this realignment of resources a much needed Saturation Unit targeting at-risk youth was born. Working a "power shift", during evening and early morning hours, the unit assisted the patrol units when they were busiest. The unit proved successful in keeping youth crimes, including gang and drug related incidents low. This renewed emphasis on efficiency allowed, for the first time in decades, the department to assign an officer to a multi-jurisdictional drug interdiction task force. This assignment, met with zeal by officers, allowed the department to assist with efforts to combat the rising opioid crisis plaguing our nation and region.

Continued growth was made in areas of community outreach as well. Programs, set in motion in years past, were reviewed, revised, and ultimately grew into something better and more efficient. National Night Out, a nationwide annual community-building campaign, was for the first time ever combined with the police department's annual "Rockin with the Cops" event. The police department pooled resources with the park district and relocated the now larger event to the aquatic park. The resulting product was a great success with overall attendance numbers far exceeding expectations. Alliances with the park district, forged long ago, grew stronger and, in the end, produced a combined product that exceeded the individual ones they replaced.

I am proud to serve the citizens of Wheeling and proud to serve with the officers of this department. It is the commitment to the citizens of Wheeling from each member of this department that is responsible for the success we enjoy both as an accredited police department and one highly respected among the area's law enforcement community. With the ongoing support from our elected officials, we as a department remain committed to excellence in policing and pledge to continue to provide the citizens of Wheeling the service they expect and deserve.

James J. Dunne

Chief of Police

Please note, this entire report can be viewed and downloaded by scanning the QR code shown below.

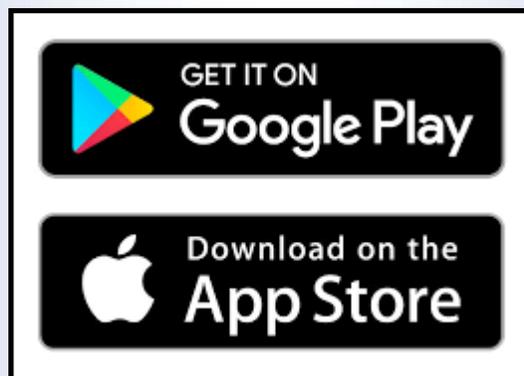


**2017 Annual Report**

Check out our new police recruitment video here:



**Police recruitment video**



QR code readers can be downloaded for free on your mobile device in both iOS & Android format. Please note, version 11.0 or later of iOS allows the camera on your iPhone to function automatically as a QR code reader when pointed at a QR code.

# BOARD OF TRUSTEES



The Wheeling Board of Trustees is the legislative branch of Village Government which creates all Village policy administered by the Village Manager.

The Board of Trustees, along with the Village President, serve as the corporate authorities for the village.

Trustee Ray Lang is the designated liaison to the police department. Acting as a conduit between the police department and the village board, Trustee Lang facilitates the exchange of information through an open line of communication.

# Village of Wheeling



**Patrick Horcher**  
**Village President**



**Jon Sfondilis**  
**Village Manager**



**Michael Crotty**  
**Assistant Village Manager/HR Director**

# Mission Statement

The mission of the Wheeling Police Department is to improve the quality of life for the citizens of the Village of Wheeling by the provision of the highest quality of police services.

The department will maintain respect for human rights; will promote mutual respect and courtesy, and work to build strong, effective, mutually beneficial police/community partnerships.

## Organizational Values

**Partnership** - We are committed to working on partnerships with the community and with each other to identify and resolve issue which impact public safety.

**Encouragement** - We encourage participation and input from all levels of our organization and all individuals and groups in the Village.

**Integrity** - We are committed to nurturing the public trust by holding ourselves accountable to the highest standards of professionalism and ethics.

**Dedication** - We dedicate ourselves to professional law enforcement service through open systems of communication, community partnerships, improved department management, enhanced operational procedures, and the utilization of problem solving methods and strategies.

# Department Goals

**IDENTIFIED GOAL: Seek to increase neighborhood engagement, awareness and pride.**

- **Reduce crime, improve the overall quality of life for the citizens of the Village of Wheeling, and enhance community relations.**
- **Implement an internet based online police report platform allowing citizens to conveniently file police report from home, work, or anywhere with Internet access. The purpose of online reporting is to allow citizens to document certain types of incidents that do not necessarily require that a police officer respond to the scene. This frees up police officers who can devote more time and resources to other types of incident which require a police response.**
- **Recruit and retain the best possible police officers. This process will require a constant review of the labor market, recruiting techniques, supervision of recruiters, employer brands, leadership and retention systems.**
- **Provide quality training for every entry level of the department. The increase in calls for mental health issues demands that the department train additional officers in Crisis Intervention Programs. By participating in programs such as the International Association of Chiefs of Police "One Mind Campaign" we will attempt to train at least 25% of our officers as State of Illinois certified Crisis Intervention Officers.**
- **Implement the Youth Police Academy program. The purpose of the Academy is to increase our young citizen's understanding of police officers and their mission through education and the role of law enforcement in their daily lives.**
- **Partner with the National Center for Missing and Exploited Children. Establish best practices and responsibilities regarding the 911 Communications Center response to reports of missing, abducted and exploited children.**

**IDENTIFIED GOAL: Transportation and Infrastructure.**

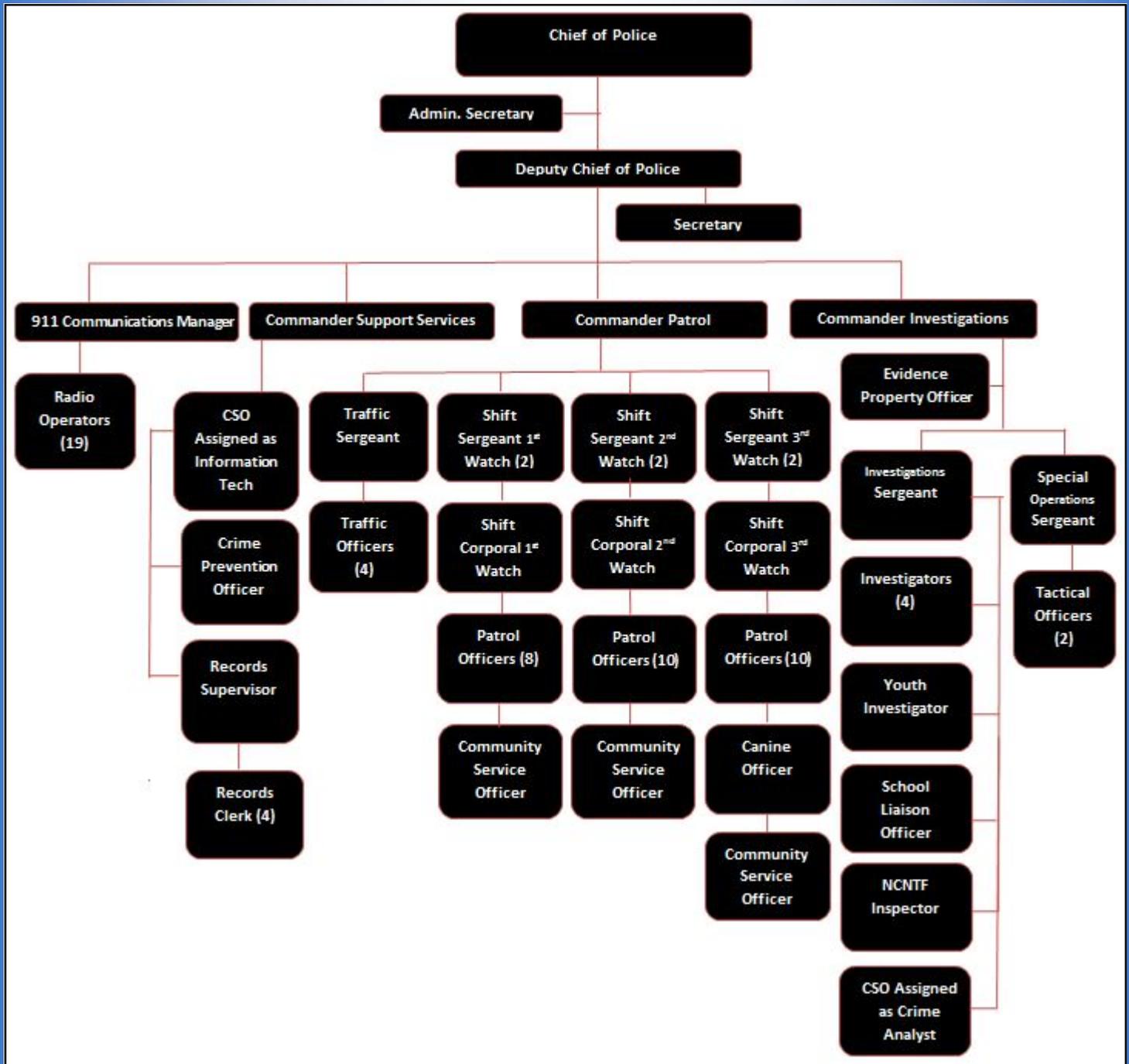
- **Increase traffic safety through enforcement and education. The expansion and restructuring of the Traffic Unit will allow personnel to focus on reducing traffic crashes and increasing traffic enforcement with an emphasis on impaired, distracted and intoxicated drivers.**

**IDENTIFIED GOAL: Explore alternate revenue sources and cost-sharing opportunities with other government bodies/agencies.**

- **Solicit grant funding for various Police Department programs, including but not limited to staffing, vehicles and equipment.**

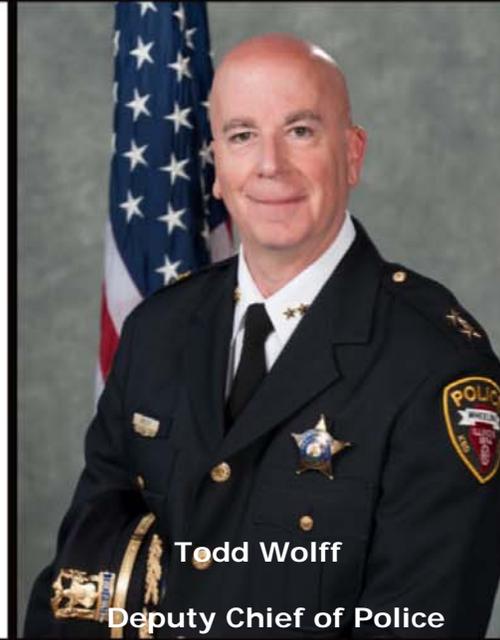
# 2017

## Chain of Command

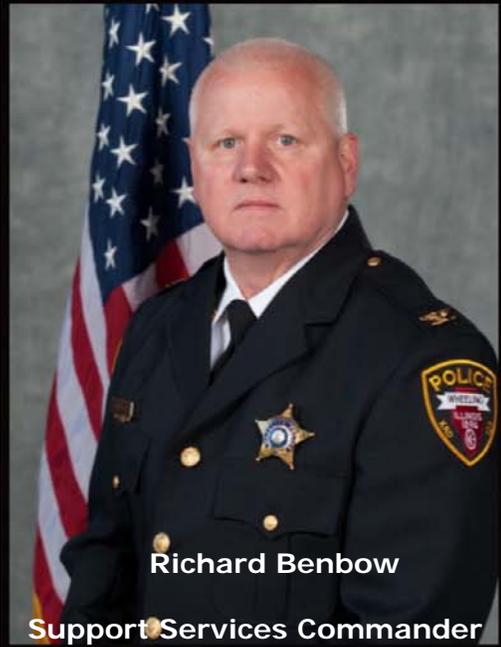




**James J. Dunne**  
Chief of Police



**Todd Wolff**  
Deputy Chief of Police



**Richard Benbow**  
Support Services Commander



**Joseph Licari**  
Investigations Commander



**Michael Conway**  
Patrol Commander



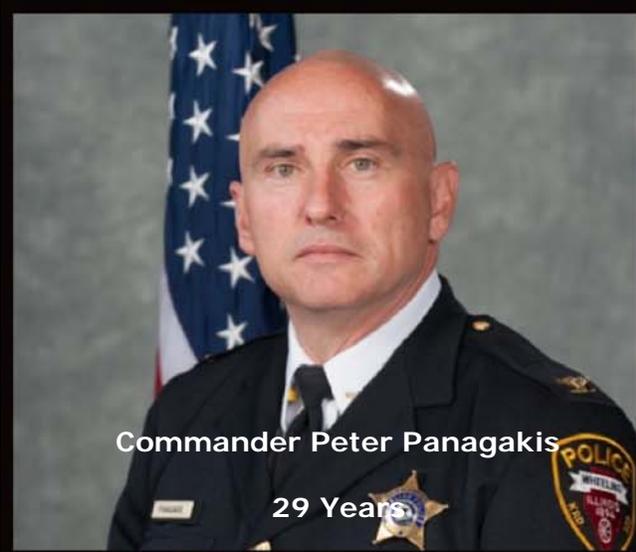
**Rocella Rodgers**  
911 Center Manager

2017

Wheeling Police Department  
Command Staff

WE SERVE - WE PROTECT - WE CARE

# RETIREMENTS



Commander Peter Panagakis

29 Years



Sergeant Paul Smith

24 Years



Officer Stephen Truver

28 Years



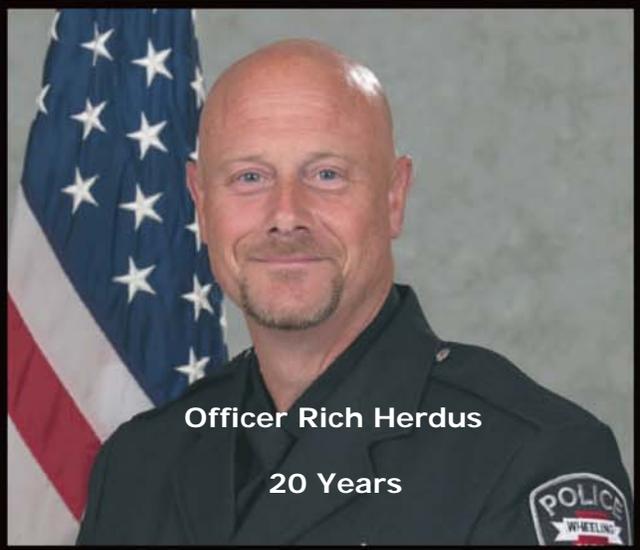
Officer Mark Weber

27 Years



Officer John Bonk

25 Years



Officer Rich Herdus

20 Years

*Blessed are the peacemakers, for they shall be called the children of God.*

# Promotions...



**Sergeant Michael Conway promoted to Commander.**



**Corporal Michael Bieschke promoted to Sergeant.**

**Corporal Troy Musolf promoted to Sergeant.**



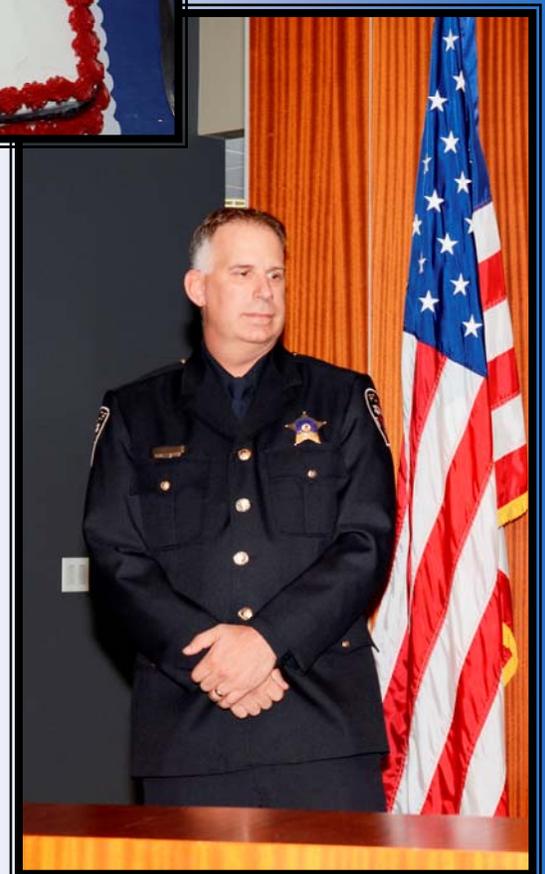
# ... and appointments.



**Officer John Abbio  
appointed to Corporal.**



**Officer Chris Rogers  
appointed to Corporal.**





# WELCOME



## 2017 SWEARING IN OF NEW POLICE OFFICERS



Officer Joseph Werderitch



Officer David Puma



Officer Tyler Courtney

*Having been appointed to the office of Police Officer in the Village of Wheeling, in the Counties of Cook & Lake, and in the State of Illinois, I do solemnly swear, that I will support the Constitution of the United States, the Constitution of the State of Illinois, and that I will faithfully discharge the duties of the office of Police Officer to the best of my abilities.*

# 2017



CHIEF  
JAMES DUNNE



DEPUTY CHIEF  
TODD WOLFF



COMMANDER  
RICHARD BENBOW



COMMANDER  
JOSEPH LICARI



COMMANDER  
PETER PANAGAKIS



SERGEANT  
VIC CHIRIO



SERGEANT  
JOHN CONNOLLY



SERGEANT  
MICHAEL CONWAY



SERGEANT  
JAMES ELWART



SERGEANT  
PAUL HARDT



SERGEANT  
CHRISTOPHER HIGHAM



SERGEANT  
JOE KOPECKY



SERGEANT  
JOSEPH SCHAFF



SERGEANT  
PAUL SMITH



CORPORAL  
JAMES BORHARDT



CORPORAL  
TROY MUSOLF



STAFF SEC. / ASO  
STEVE PARKINSON



STAFF SEC.  
LINA COLUNGA

## 2017 WHEELING POLICE DEPARTMENT



OFFICER  
JOHN ABBIO



OFFICER  
DERRICK BERNAEI



OFFICER  
JOHN BONK



OFFICER  
DENNIS BULANDA



OFFICER  
BERNIE CONBOY



OFFICER  
LUKASZ CZAPLAK



OFFICER  
JOSEPH DAWSON



OFFICER  
IAN FREY



OFFICER  
IGNACIO GARCIA



OFFICER  
JOSEPH GEORGE



OFFICER  
RICHARD GILTNER



OFFICER  
RICHARD HERDUS



OFFICER  
JEREMY HOFFMAN



OFFICER  
STEPHEN HULL



OFFICER  
MATTHEW JAHNKE



OFFICER  
ANGELA KAEHLER



OFFICER  
DOUGLAS KAISER



OFFICER  
PHIL KIM



OFFICER  
STEVE KOMIN



OFFICER  
DEVIN LADESIC



OFFICER  
SCOTT LAVERD



OFFICER  
MATTHEW LEE



OFFICER  
BRYAN MARTORANO



OFFICER  
SHANE MAURER



OFFICER  
CARL MESSINA



OFFICER  
MICHAEL MUNOZ



OFFICER  
IGNACIO OROPEZA



OFFICER  
THOMAS PINEDO



OFFICER  
BRETT POTTER



OFFICER  
DAVID PUMA



OFFICER  
RICK RICHARDSON



OFFICER  
PRESTON ROBERTSON



OFFICER  
CHRISTOPHER ROGERS



OFFICER  
MICHAEL ROSSI



OFFICER  
ADAM SHERMAN



OFFICER  
KATRINA SMOLARCZYK



OFFICER  
DORANN SWANSON



OFFICER  
ANDREW TEICHEN



OFFICER  
JAMES THEBERGE



OFFICER  
STEPHEN TRUVER



OFFICER  
PAUL VALLAS



OFFICER  
BRITTANY VORE



SOCIAL WORKER  
ANGELA BURRELL



SOCIAL WORKER  
MIRIAM MAYORGA



RECORDS SUPERVISOR  
KATHERINE WHITEHEAD



RECORDS CLERK  
CHRISTINA SCOCOLA



RECORDS CLERK  
KRISTINA MALDONADO



RECORDS CLERK  
MARIA SOTO



RECORDS CLERK  
SHIRLEE SURGES



INFO TECHNOLOGY  
JACEK TREZNUBIA



CSO  
MICHAEL BURNS



CSO  
ANDREW MERRILL



CSO  
ANTHONY REYES



CRIME ANALYST  
VERONICA SALAZAR



EVIDENCE PROPERTY  
OFFICER  
PETER RODGERS





# SUPPORT SERVICES



CRASH REPORTS

1,259

FIELD & ARREST  
REPORTS

5,577

HOURS TRAINED

10,865

CITATIONS

20,663

SUBPOENAS PROCESSED

823

EXPUNGEMENTS

35

FOIA REQUESTS

365

ARRESTS

835

CALLS FOR  
SERVICE

39,545

**The Support Services Division** – Support Services is staffed by nine full-time employees who perform five different functions: Law Enforcement Accreditation, Records, Training, Crime Prevention, and Information Technology. Commander Richard Benbow heads the Support Services Division.

**Law Enforcement Accreditation** - The Commission on Accreditation for Law Enforcement Agencies (CALEA) was formed in 1979 to establish a body of standards designed to:



Increase agency capabilities to prevent/control crime.

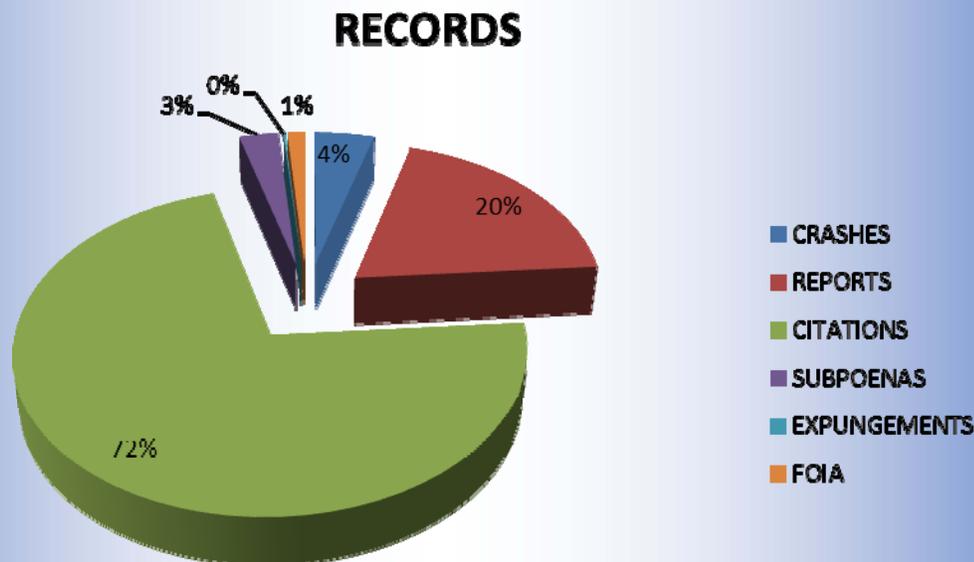
Increase agency effectiveness and efficiency in the delivery of law enforcement services.

Increase cooperation and coordination with other law enforcement agencies and with other agencies of the criminal justice system.

Increase citizen and employee confidence in the goals, objectives, policies, and practices of the agency.

The Wheeling Police Department first achieved accreditation in November of 1990. The department was last reaccredited by the Commission in November of 2015. CALEA provides a blueprint to success, ensuring that an agency has a comprehensive set of uniform directives, designed to reach administrative and operational goals.

**Records** - The Records Unit is responsible for performing a variety of detailed report preparation, record keeping, distribution, and public contact duties. The Records Unit is tasked with the administration and maintenance of all department records. All criminal histories, arrest records, police reports, traffic citations, and statistical data are maintained within this division.



**Training** -The year started with unfunded training mandates brought on by new legislation and the Illinois Law Enforcement Training and Standards Board. The mandates include mandatory training on Legal Updates, Constitution Law and Proper Use of Law Enforcement Authority, Procedural Justice, Civil Rights, Human Rights, and Cultural Competency. Even though these mandates strained our yearly training budget, the department successfully met all training mandates well before imposed deadlines. The department complied with all mandated Federal, State, and CALEA requirements.

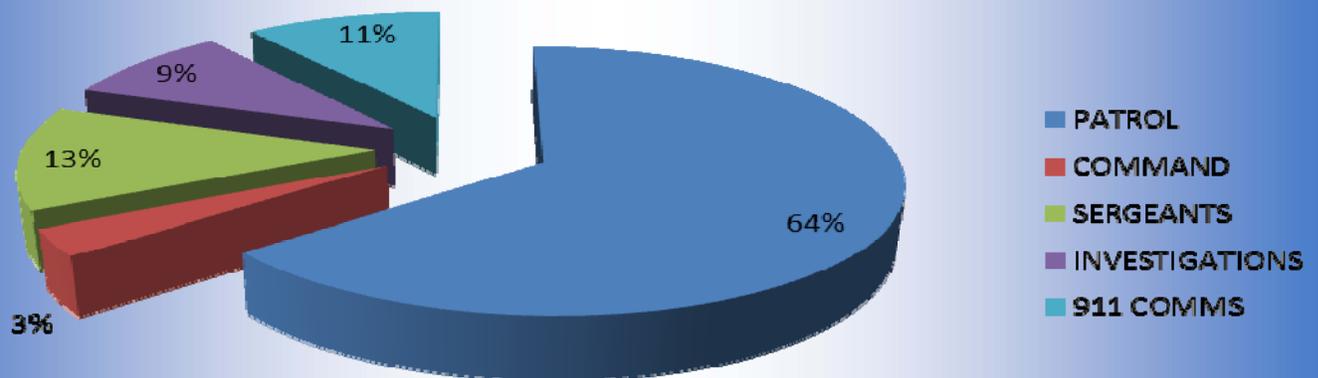
Numerous department members have received advanced specialized training in a wide variety of programs, enabling the department to conduct in-house training in the most cost effective means. Department in-house training includes; Taser and Less Lethal, Defensive Tactics, Firearms, C.P.R./A.E.D., Narcan, Tactical Medical, Rapid Deployment, and Stop Sticks. These training officers have voluntarily taken on additional roles and responsibilities to make our department the best it can be.

Officers continue to receive training throughout their careers, keeping up with the latest trends and technological advancements in law enforcement. The department is a member of the North East Multi-Regional Training (NEMRT) which provides access to specialized training. Advanced training includes; bike patrol, breath analysis operator, evidence technician classes, investigator classes, juvenile officer, law updates, traffic enforcement, passenger restraint systems, and officer wellness.

The department has a state of the art training room which is utilized to host a variety of training classes in 2017 including;

- Crisis intervention
- Sex crime investigation
- Advanced DUI enforcement
- Tactical trauma and shock management
- Southern Police Institute 2-week homicide investigations
- Anti-gang strategies
- Advanced SWAT
- Advanced search and seizure
- Investigation of suicide
- De-escalation and smarter policing
- Supervising/managing the field training officer program
- Instructor development
- Access for public safety
- Managing an investigations unit
- Evidence based interview and interrogation

## TRAINING

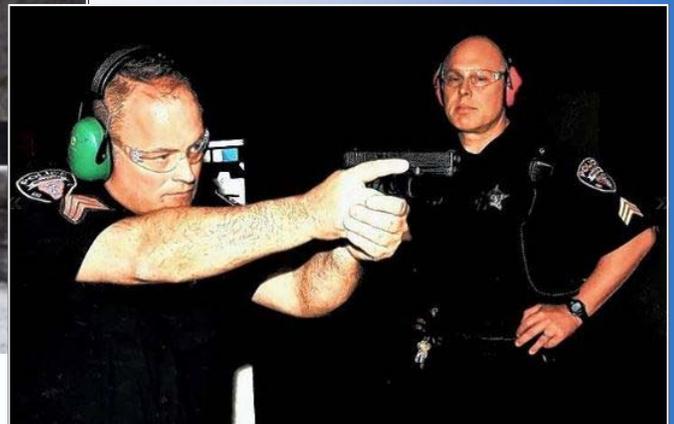


The Wheeling Police Department conducts firearms training to train the officers to defend life during deadly force encounters within the Village. Wheeling Police Officers receive training with both the AR15 Patrol Rifle and their duty pistol. In addition to the training, the officers must qualify annually with the Patrol Rifle, Duty Pistol, .22 Rifle, and any personally owned off-duty and backup weapons that they carry. Officers also receive scenario based training with the Meggitt® decision based firearms training program every fall, as well as lesson plans regarding applicable law and practical instruction on numerous topics.

Additionally, Officers are trained in both full and low light situations where they use night sights, weapon lights and hand held flashlight shooting techniques so as to cover a wide range of lighting situations that they may encounter during a deadly force incident.

The Wheeling Police Department currently has 14 Firearms Instructors. Several of the instructors are also trained armorers and conduct annual inspections on the department owned pistols, rifles, and less lethal shotguns.

The firearms program does an excellent job preparing our officers to function in a safe manner while protecting the citizens of the Village of Wheeling.



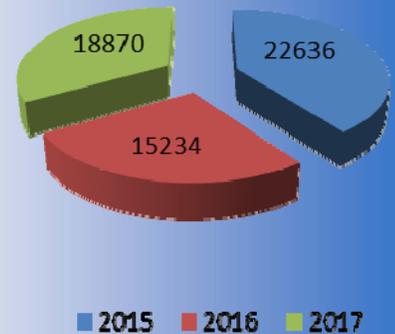
## 2015-2017 Statistical Report

Offenses	2017	2016	2015
Homicide/ Attempt	0	0	0
Criminal Sexual Assault	14	16	12
Robbery	6	6	9
Aggravated Battery	13	17	11
Aggravated Assault	16	21	16
Burglary	45	60	76
Burglary to Motor Vehicle	87	80	67
Theft	241	294	267
Motor Vehicle Theft	12	19	9
Arson	0	1	0
<b>Total Part I Crimes</b>	<b>434</b>	<b>514</b>	<b>467</b>
Battery	268	257	268
Assault	5	8	4
Deception	194	173	205
Criminal Damage/ Trespass	234	285	273
Deadly Weapons	10	8	12
Sex Offenses	21	18	15
Gambling	0	0	0
Offenses Involving Children	30	47	42
Cannabis Control Act Violation	71	84	79
Controlled Substance Act Violation	18	15	13
Drug Paraphernalia Act Violation	6	11	6
Liquor Control Act Violation	17	13	21
Motor Vehicle Offenses	527	663	660
Disorderly Conduct	109	156	229
Interference with Public Officials	8	11	7
Intimidation	2	7	1
Visitation Interference/ Kidnapping	5	9	3
Violation of Criminal Registry Laws	2	1	0
Other Offenses	374	312	294
<b>Total Part II Crimes</b>	<b>1901</b>	<b>2078</b>	<b>2132</b>
<b>Total Offenses</b>	<b>2335</b>	<b>2592</b>	<b>2599</b>
Service to Other Agencies	1788	1542	726
Public Service	3446	3326	12480
Public Complaints	4603	4977	4948
Lost/Found/Missing	184	342	334
Mental Health Calls	11	83	74
Suicides	7	5	4
Suicide Attempts	5	12	12
Death Investigation	16	53	35
Miscellaneous Department Activities	2937	2924	0
Other Service Activities	1531	1970	4023
911 Service Calls- No Police response	4239	NA	NA
CAD Errors	90	NA	NA
Test Call	13	NA	NA
<b>Total Services/ Activity</b>	<b>18870</b>	<b>15234</b>	<b>22636</b>
Traffic & Traffic Related Activities	2838	3225	4344
Traffic Crashes	1259	1262	1322
Traffic Stops	14243	13237	10554
<b>Total Traffic</b>	<b>18,340</b>	<b>17,724</b>	<b>16,220</b>
<b>Total</b>	<b>39,545</b>	<b>35,550</b>	<b>41,455</b>

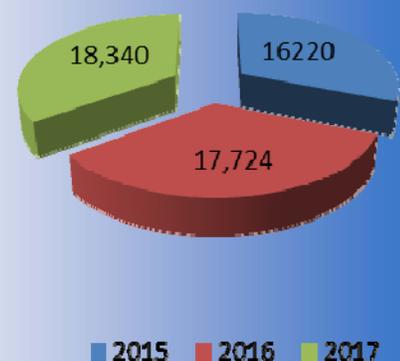
### Offense Calls



### Service Act



### Traffic calls

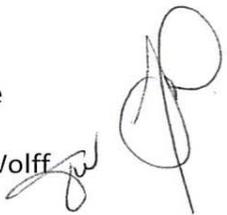


# TRANSPARENCY IN POLICING



**MEMORANDUM**

To: Chief James J. Dunne

From: Deputy Chief Todd Wolff 

Date: January 08, 2018

Subject: Analysis of Administrative Reviews for 2017

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Number	Complainant	Date	Disposition	Action
17-01	Failure to Report for Duty	03/20/17	Sustained	5 Day Suspension
17-02	Disobedience of Orders	03/21/17	Sustained	Verbal Counseling
17-03	Incompetence	06/08/17	Unfounded	N/A
17-04	Disobedience of Orders	06/10/17	Sustained	2 Day Suspension
17-05	Disobedience of Orders	06/22/17	Sustained	2 Day Suspension
17-06	Disobedience of Orders	10/11/17	Sustained	4 Day Suspension
17-07	Disobedience of Orders	11/07/17	Sustained	Verbal Counseling Remedial Training

Above is the annual statistical summary of internal affairs investigations conducted in 2017 pursuant to Standard Operating Procedure A-8 and CALEA Standard 52.1.5. The report is included on the Village of Wheeling Website at [www.wheelingil.gov](http://www.wheelingil.gov) which is available to the public and all department employees.

**Crime Prevention Unit** - No citizen is unaffected by Crime. Our personal safety is at risk, as well as the ever-present risk of crime affecting public and private property. Quality of life suffers as the fear of crime increases.

The Wheeling Police Department Crime Prevention Unit's main task is to create partnerships within the Community in an effort to reduce the fear of crime, and thus improve each resident's quality of life. Through many of these partnerships, the public is educated on the latest crime trends, and provided information on how to prevent these crimes. Citizens are recruited and encouraged to join groups that work in a partnership with the police department. By breaking down the barriers that separate law enforcement from the public, we hope to open the lines of communication that are critical to keeping the crime rate as low as possible.



**Citizen's Police Academy (CPA)** - This program is one of the department's most powerful tools to educate, inform, and promote community involvement. The partnerships that develop between the department and citizens during this experience continue long after graduation, and are a vital component of community oriented policing. In 2017, the department conducted its inaugural Wheeling Citizen's Police Academy Class Conducted in Spanish. As the title infers, all classes were taught in Spanish in efforts to reach out to the Latino community.



*Officer Munoz demonstrates how to dust for fingerprints.*



*Detective Pinedo instructs the Citizens Police Academy Class on Criminal Law.*



*Corporal John Abbio promotes firearm safety while instructing a member of the Citizen Police Academy on the department's firearm range*

**Citizen's Patrol** -This program is composed of Wheeling residents who have graduated from the Wheeling Police Department Citizens Police Academy. The members or volunteers donate their time performing community service to supplement the police department as "extra eyes and ears" in the community. In addition to monthly patrols, volunteers assist with traffic direction and pedestrian control at special events.



**Information Technology** - Community Service Officer Jacek Trzebunia serves as the department's IT Technician. Community Service Officer/IT Tech Trzebunia is responsible for the implementation, administration, and maintenance of all department computer systems and programs, including desktop, laptop, and Mobile Data Terminal (MDT) video cameras, portable and mobile radios, along with hardware and software applications.

**Police Internship Program** - The department is committed to working in partnership with colleges and universities to assist in the development of the next generation of law enforcement officers through our internship program. The program is designed to provide a positive learning environment where interns work in all areas of police work. Interns observe officers demonstrate and apply principles of law enforcement while handling a variety of service calls, providing the intern the reality of law enforcement entails. If selected for the program, the intern can expect a rewarding educational experience providing the foundation for a career in law enforcement.

**Moving forward into 2018** -The department will be updating its Records Management System software in 2018. The department will also be offering on-line reporting for a variety of different types of incidents. On-line reporting will offer citizens the option of completing certain types of reports themselves and transmitting the report to the police department for review.

# OUTREACH

The better we know our  
community, the better we  
can protect it.

BEHIND THE BADGE  
BICYCLE & WATER SAFETY  
COFFEE WITH A COP  
COMMUNITY CRIME WATCH  
NATIONAL NIGHT OUT / ROCKIN WITH THE COPS  
PACT CAMP  
NEIGHBORHOOD WATCH  
SHOP WITH A COP  
STICKER SHOCK  
TOYS FOR TOTS  
RANDOM ACTS OF KINDNESS  
LIGHTS AROUND WHEELING



**Coffee with a Cop** - The Wheeling Police Department participated in the popular nationwide Coffee with a Cop event for the last two years. The event promotes positive interaction between officers and the community designed to open up lines of communications.

**National Walk and Bike to School Day** - The event is part of the National Center for Safe Routes to School organization's efforts to encourage children to be healthy and safe. On October 4, 2017, the police department teamed up with Booth Tarkington Elementary School to promote bike safety. Specially trained bicycle officers participated in the event. Students were encouraged to participate by walking or biking to school. The Crime Prevention Officer conducted safety presentations covering bike and pedestrian safety during the lunch periods.





**National Night Out / Rocking with the Cops** - On August 1, 2017, the department celebrated our tenth annual National Night Out. National Night Out is designed to:

- Heighten crime and drug prevention awareness.
- Generate support for, and participation in local anti-crime efforts.
- Strengthen neighborhood spirit and police-community partnerships.
- Send a message to criminals letting them know that neighborhoods are organized and fighting back against criminal activity.

In 2017, it was decided that the event would be merged with the annual Rocking With The Cops event. The event was held in partnership with the Wheeling Park District at Heritage Park and the aquatic center. The event featured Village vehicles used as a static display, repelling by the fire department, and a police K-9 demonstration. Attendees were treated to live music, free food, and the use of the aquatic center water park.



**Cop on Top** - The 15th Annual Dunkin' Donuts Cop on Rooftop event took place on Friday, May 19<sup>th</sup>. During this fundraiser, hundreds of local law enforcement officers staked out Dunkin' Donuts rooftops to heighten awareness and raise money for the Law Enforcement Torch Run for Special Olympics Illinois. Officers from the Wheeling Police Department participated in this event and helped raise nearly \$2,500 for this worthy cause, \$500 of which was donated on behalf of Wheeling Helping Hands, so we could reach our goal this year.



**Special Olympics**



On November 10<sup>th</sup>, the police department participated in honoring 92-year-old Marine Veteran Woody Hughes, Private First Class in the 5th Amphibious Corp. Signal Battalion (working in the communications department for the Marine Corps.) Woody fought in W.W. II in the battles of Tinian, Saipan, Guam, and Iwo Jima where Woody saw the flag raised on Mt. Surubachi as made famous on the iconic photograph shown below.

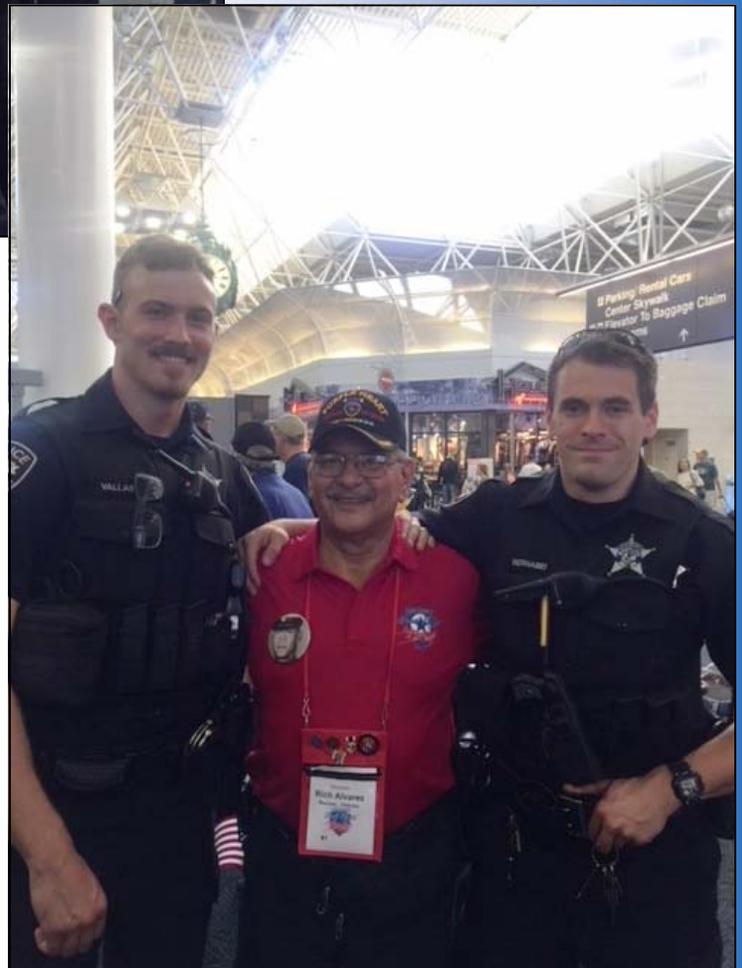


Honor Flight Chicago (HFC) was founded in 2008 to recognize America's senior war veterans by flying them to Washington, D.C. to tour the memorials built in their honor. The one-day, all-expense paid trip is filled with appreciation, tributes, memories and gratitude.

On October 8th, the Wheeling Police Department assisted HFC by providing a full police escort for veterans awarded the opportunity to participate. Wheeling veteran Casey James was one of the participants and was joined in the escort by two Wheeling Police Officers: Derrick Bernabei, former United States Marine, and Paul Vallas, who served in the United States Navy.

As proclaimed by HFC, many veterans form new bonds with one another during the day. Countless more confess their lives are rejuvenated afterward.

It is only one day, but the experience can be life-changing.



# Random Acts of Kindness Day for Wheeling Seniors

Friday, February 17<sup>th</sup>

**FREE!** **Breakfast!**  
**Discussion!**  
**FUN!**

Please join the Wheeling Police as they take the opportunity to serve and protect your...Breakfast!

Your local police officers will be cooking and serving seniors breakfast on Friday February 17<sup>th</sup> from 8:00 a.m. to 10:00 a.m. at the Wheeling Senior Center. (Breakfast provided by the Knights of Columbus, Wheeling Council)

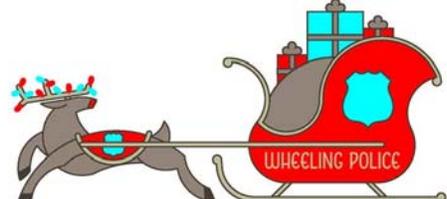
Seating is limited! Please RSVP at the Senior Center Registration desk no later than February 13<sup>th</sup> or at 847-459-2679



SECOND ANNUAL  
★  
NATIONAL  
Coffee WITH A Cop  
★ DAY ★



OCTOBER 4, 2017  
★  
FOR MORE INFO,  
VISIT  
★  
coffeewithacop.com



SHOP WITH A COP



ROCK \* N \* RUN  
★ THE RUNWAY ★



TOYS FOR TOTS  
Donations

THE VILLAGE PRESIDENT AND BOARD OF TRUSTEES INVITE YOU  
USHER IN THE HOLIDAY SEASON WITH

LIGHTS AROUND  
WHEELING

PROUDLY PRESENT



ROCK \* N \* RUN  
★ THE RUNWAY ★  
AT CHICAGO EXECUTIVE AIRPORT

JULY 1<sup>ST</sup> 2017





FESTIVITIES BEGIN AT  
SUNDAY, NOVEMBER 12<sup>TH</sup>  
AT FRIENDSHIP PARK (NORTHEAST CORNER OF DUNDEE & NIAGARA)

VISIT WITH SANTA! ☉ KIDDIE TRAIN! ☉ LIVE HOLIDAY MUSIC! ☉ COCOA AND

WWW.WHEELINGIL.GOV

WHEELING  
NATIONAL  
NNO  
NIGHT OUT  
★ 2017 ★

TUESDAY ★ AUGUST 1  
6:00 pm - 8:30 pm

Give Neighborhood Crime & Drugs  
A GOING AWAY PARTY

Wheeling Park District, 333 W. Dundee, Wheeling

MEET THE WORKFORCE THAT BUILDS OUR COMMUNITY

LIVE MUSIC ★ FREE POOL ADMISSION ★ GIVEAWAYS  
CHILDREN ACTIVITIES ★ RAPPELLING DEMO ★  
CANINE DEMO ★ FOOD & DRINKS ★ VEHICLE DISPLAY  
EXTRICATION DEMO ★ AND MORE!



MORE INFO  
847-459-2645

Wheeling Park District  
We're People Driven

OTOR WORKS, INC.

AT SCHEDULE \*\*\*  
THE RUNWAY  
Race begins

THE RUNWAY  
5:00 pm  
ates open  
ks, balloon artists,  
n and face painters

90-7:30pm  
by Gone Country,  
5-10:30pm  
ic by 7<sup>TH</sup> Heaven  
break at 9:15 for fireworks.





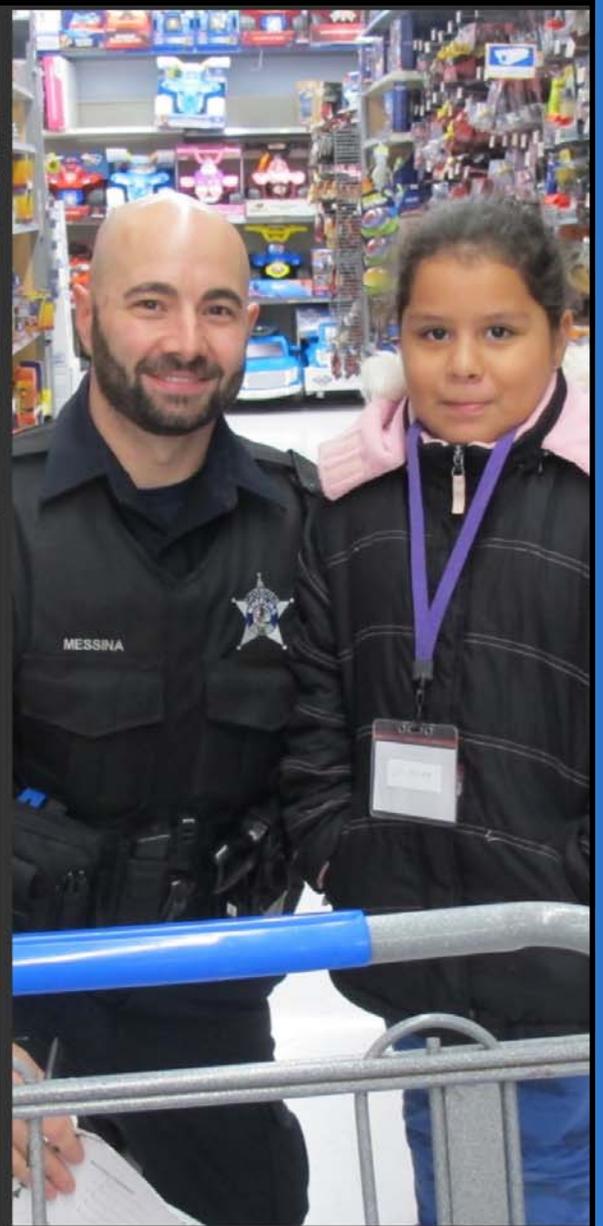
WINE WILL ALSO BE AVAILABLE



1070 S. Milwaukee Ave

**Shop with a Cop** - The Wheeling Police Department and Human Services Department plan and organize the annual event. This year's event took place on December 16<sup>th</sup> and benefits needy families in the community, providing them the opportunity to buy Christmas gifts they otherwise could not afford. Officers volunteer their time and participate as a way of giving back to the community. Twenty-five children (ages 5-11) are identified through recommendations by village and school district social workers based on financial need. Each child is provided a Walmart gift card for \$170 to purchase Christmas presents. Each family also receives a \$50 gift card which is used to purchase food. This program would not exist were it not for the generous donations from both the Wheeling Helping Hands Committee and the Walmart Corporation. Santa and therapy dogs also made guest appearances at the event.





GIVING BACK

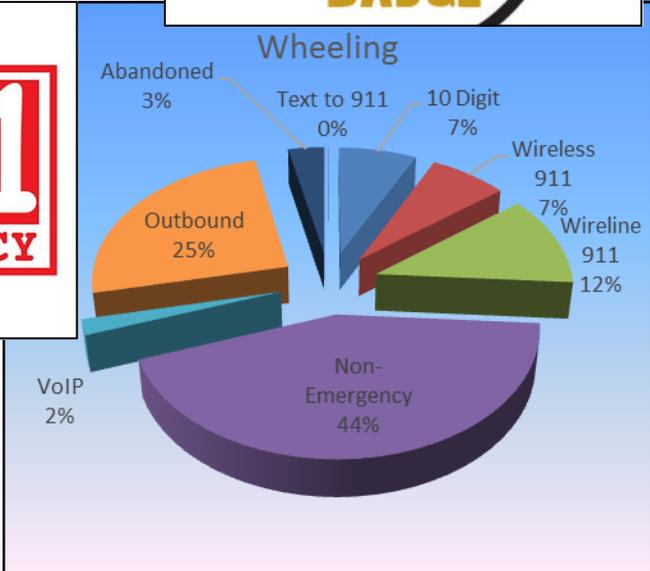
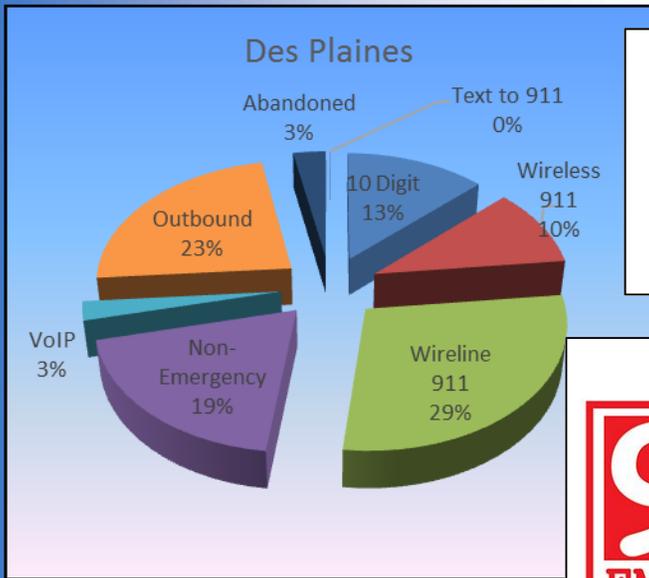


**Communications** - The Wheeling 9-1-1 Center provides 24-hour, 7-day-a-week services for the Village of Wheeling and the City of Des Plaines with a combined population of 97,000. On average, the Center handles 440 telephone calls per day and dispatches approximately 98,175 calls annually; not all calls for service required a case report.

We strive to manage all requests efficiently and accurately in a manner that leaves the public and emergency responders confident in the performance of the Center.

We strive to manage all requests efficiently and accurately in a manner that leaves the public and emergency responders confident in the performance of the Center.

The Center is staffed by a total of 19 full-time telecommunicators, which includes four Team Leaders. The personnel assigned are responsible for performing a broad range of duties to ensure the prompt answering of incoming requests for police, fire, and emergency medical services and the timely and efficient dispatch of police, units in response to those requests. Communications Manager Rocella Rodgers heads the 9-1-1 center.

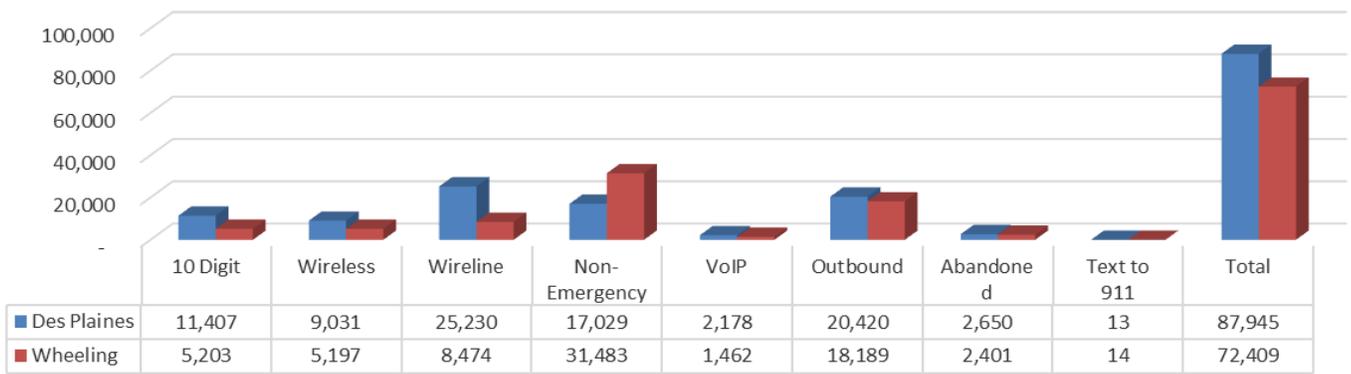


2017 was a big year for the Center. We contracted with Motorola Solutions to purchase the necessary equipment needed for the police department to join the StarCom21 radio network. Despite our very aggressive implementation schedule, we finished the project on time and on budget.

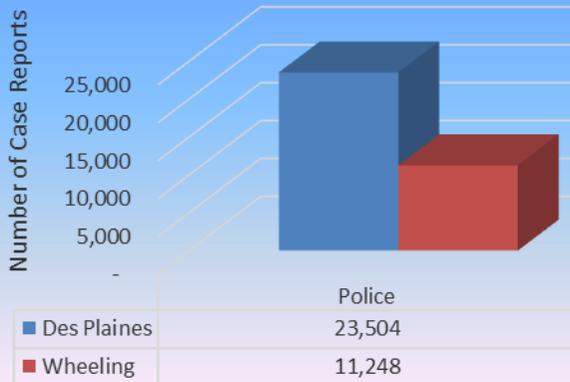
The StarCom radio network is the official statewide public safety radio network of Illinois, serving 95% of the State and is Project 25 compliant. The Center now has access to the various mutual aid resources already on the network. We are able to communicate and coordinate with neighboring agencies for support and response assistance. In addition to interoperability, joining the StarCom network drastically improved our radio coverage, quality of service and most of all be reliable.

- We gained interoperability with the numerous agencies already using the StarCom network such as those agencies served by Northwest Central Dispatch, Glenview Dispatch, Northbrook Dispatch, Cook and Lake Counties, and the Illinois State Police.
- We are able to roam out of the Village limits to conduct business without the inevitable loss of communications.
- Accepting that no system can guarantee 100% in-building coverage, we now enjoy significantly better coverage.
- The audio quality is consistent throughout the Village with end-to-end radio encryption.

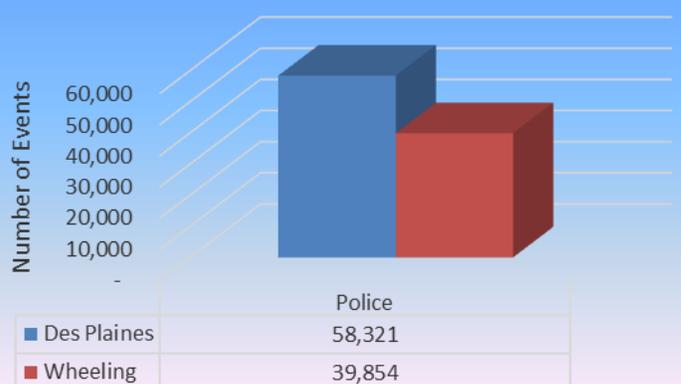
2017 Telephone Call Volume 160,354



2017 CASE REPORT NUMBERS



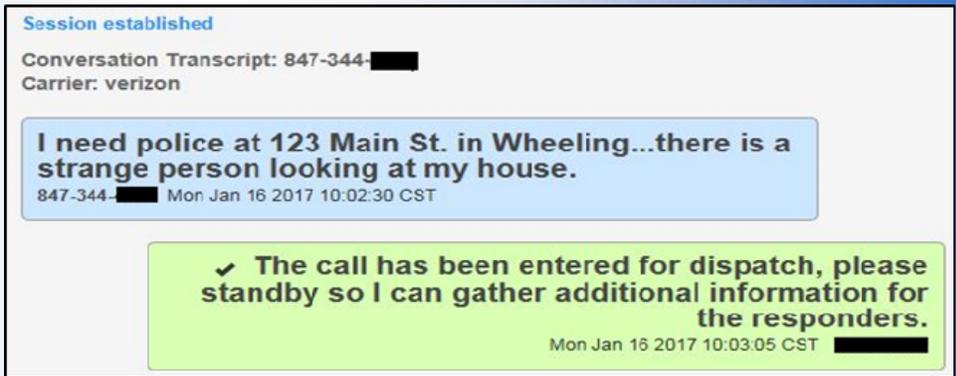
2017 CAD EVENTS



**Efficiency** - The NENA (National Emergency Number Agency) standard for answering a 9-1-1 call states that 90% of all calls, during the busiest hour, should be answered within 10 seconds and that 95% of all calls should be answered within 20 seconds. In 2017, the Wheeling 911 Center surpassed the NENA standards; the Center answered 97.5% of all calls within 10 seconds.



**Text to 9-1-1** - Wheeling Police Department accepts text to 9-1-1, however many surrounding areas do not. In the event text to 9-1-1 is not available, you will receive a bounce back message indicating to make a voice call. You should only text to 9-1-1 if you are unable to make a voice call. If you do not receive a response for a text to 9-1-1, make a voice call.



**Tips:**

- Due to the fact that we are dispatching for multiple jurisdictions and cell phone technology, ideally a caller should know the intersection/address and town where assistance is needed.
- Stay on the line until the telecommunicator tells you to disconnect.
- Answer all of the telecommunicator's questions.
- 9-1-1 should not be used to report utility outages (power, gas, cable, etc.), contact your provider.
- When Outdoor Warning Sirens are activated, seek shelter immediately.  
There is no "All Clear" siren or signal. As a reminder, sirens are tested the first Tuesday of the month at 10am.
- If you have a VoIP (Voice of Internet Protocol) phone (Comcast, Vonage, AT&T), make sure to test 9-1-1 to ensure the call is routed to the proper dispatch center and the information that displays is correct. To do this, simply call 9-1-1 and explain that you are testing your VoIP phone for accuracy. Remember, VoIP phones do not work during power outages.

**Looking toward the Future** - In 2018, the Communications Center will be implementing for the first time a Quality Assurance/Improvement program to establish clear expectations as well as a standardized method of evaluation and accountability for call taking and dispatch performance. The Center will be partnering with the National Center for Missing and Endangered Children to institute best practices and responsibilities regarding the Wheeling 9-1-1 Center's response to reports of missing, abducted, and sexually exploited children.



**Patrol Commander**

**PATROL**

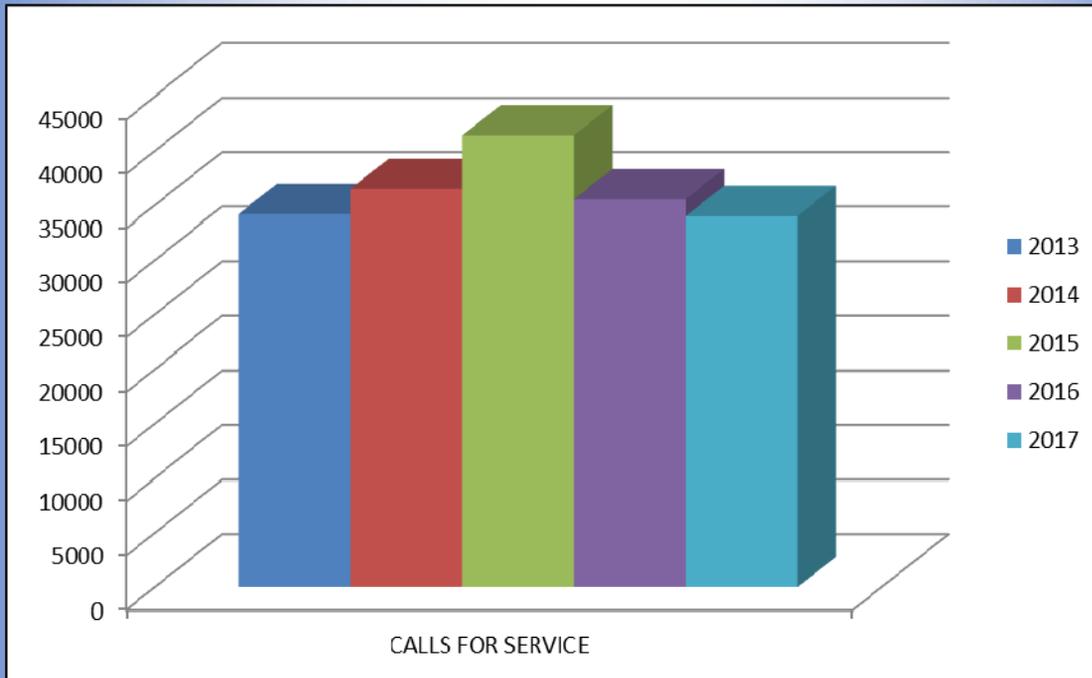


**DIVISION**



**Patrol Sergeants**

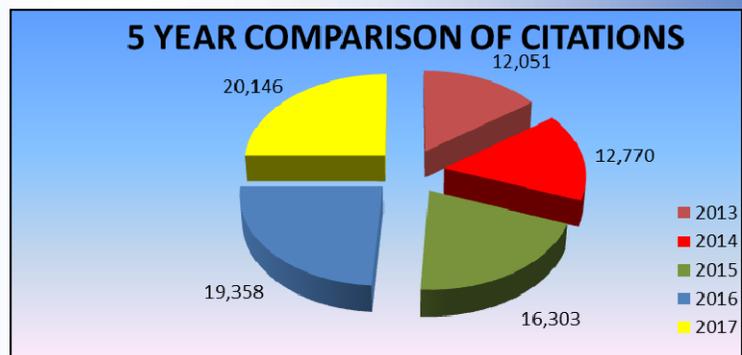
**The Patrol Division** – The Patrol Division is the largest division of the Wheeling Police Department and is responsible for responding to both emergency and non-emergency calls for service. Consistent with the Department’s mission statement, Patrol Officers are responsible for the protection of life and property, maintaining peace, order and safety for all, conducting preliminary investigations, and enforcing the Illinois Criminal Code, Traffic Laws and Village Ordinances. The Wheeling Police Department encourages Patrol Officers to act as problem solvers, and to take a proactive approach rather than reactive approach to interaction with the community. In 2017, Wheeling Police Department Personnel responded to a total of 39,854 calls for service involving criminal offenses, traffic accidents, disturbances, traffic complaints, extra watches and other types of incidents. The three Patrol Shifts are the first responders for the majority of the calls for service. Commander Michael Conway directs the Patrol Division.



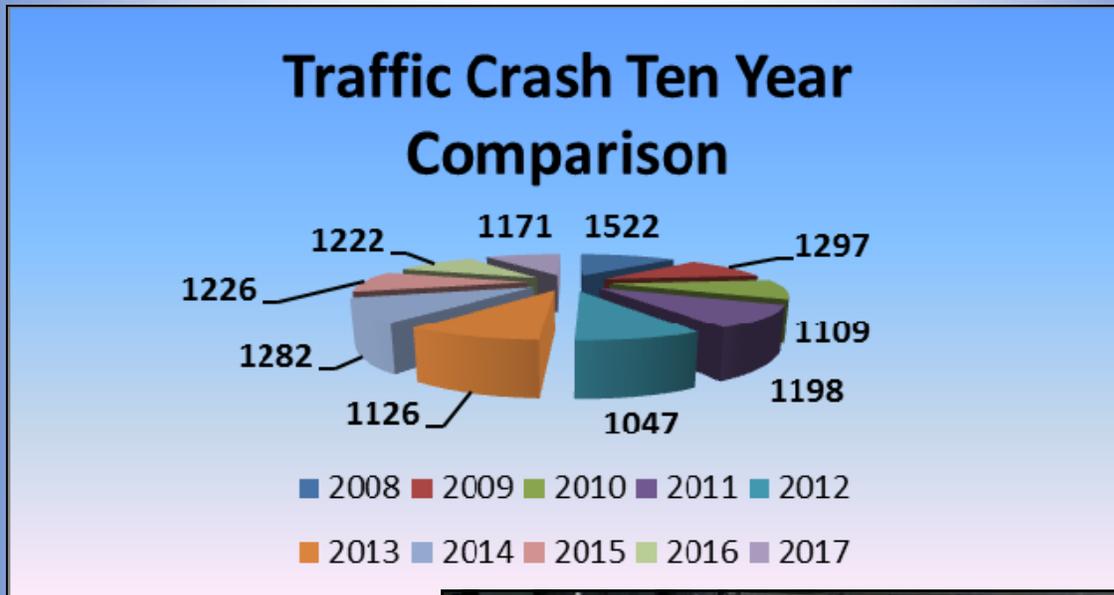
**Traffic Enforcement Overview** - The Wheeling Police Department made 14,243 traffic enforcement related contacts during 2017 which is an increase of 8% from the previous year. The officers issued citations, written warnings, and verbal warnings on the traffic stops.

During 2017 the Wheeling Police Department conducted 14,243 traffic stops, issued 4,863 Traffic Citations, 3,910 Compliance Citations, 7,507 Written Warnings, 3,866 Parking Citations, and 267 Verbal Warnings for a total of 20,413 Citations.

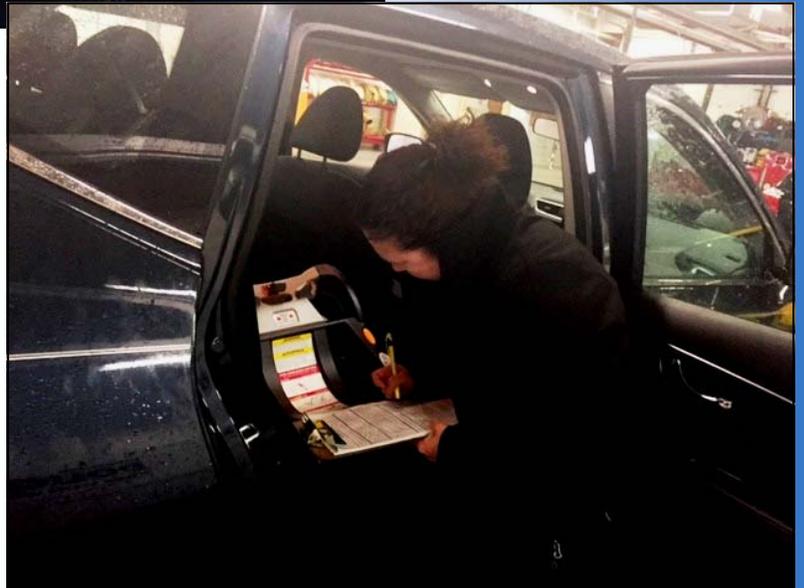
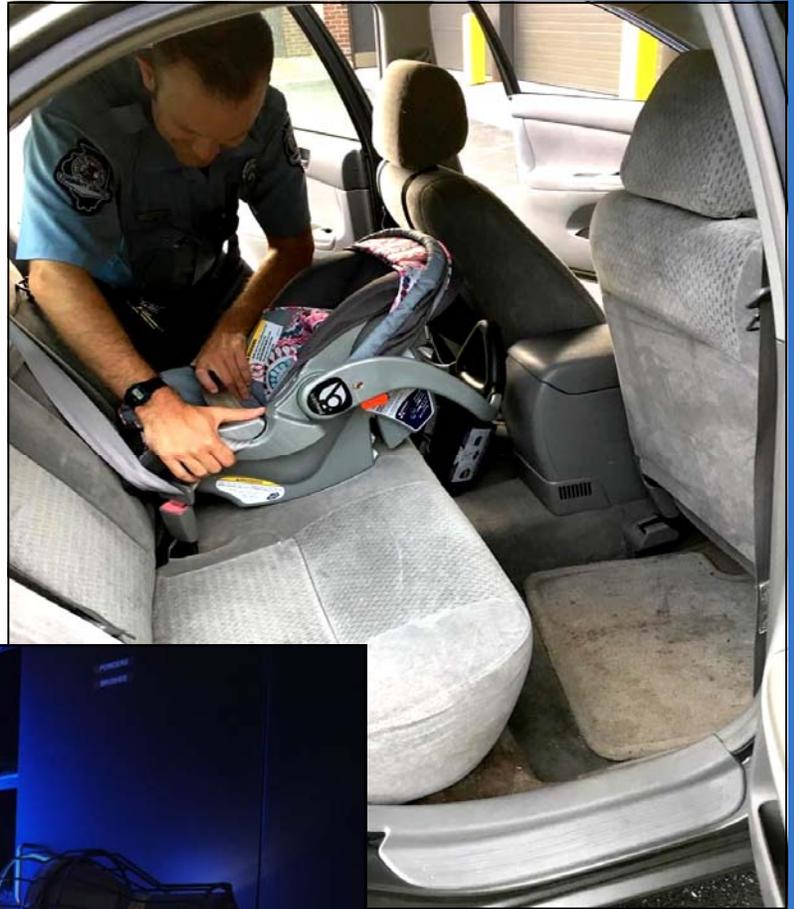
The chart below illustrates the total number of citations issued by the Wheeling Police Department during the past five years.

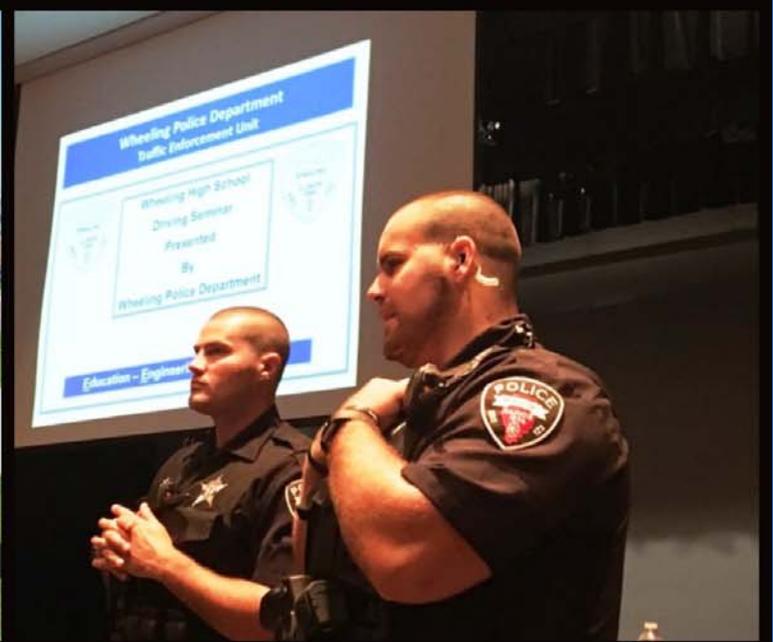


**Traffic Crash Comparison** - The chart below shows traffic crash totals during the last 10 years. It is recommended that the traffic programs and public education continues both at the Patrol and Traffic Unit levels. This is reinforced by the fact that the number of Total Crashes in Wheeling in 2017 is still extremely low when viewed as part of the historical crash record.

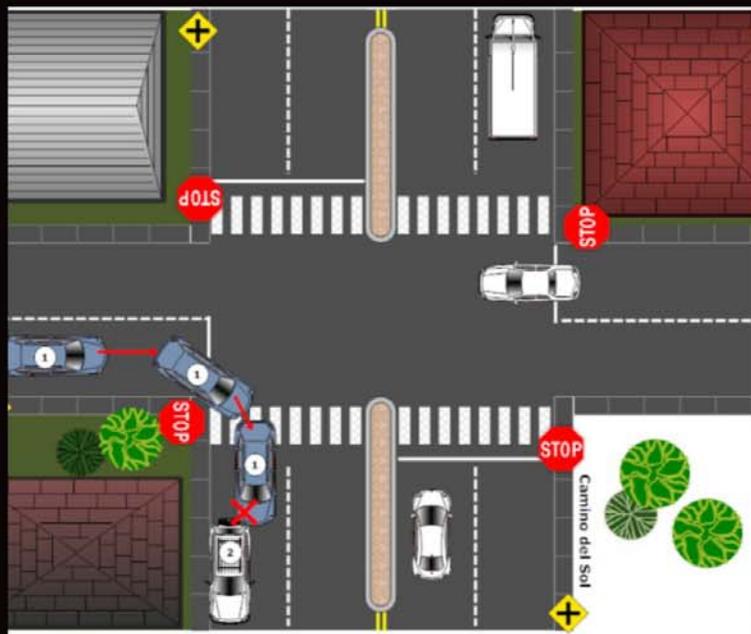


**COMMUNITY SERVICE OFFICERS** -The Patrol Division is supplemented by three full-time Community Service Officers (CSOs). CSOs are responsible for parking enforcement, ordinance enforcement, traffic direction, and animal calls. Additionally, CSO's have been cross trained to fulfill the duties of Evidence Technicians, court officer, and maintenance of the Evidence Property Room. In addition, the department completed 41 child passenger safety seat installations.





# TRAFFIC UNIT

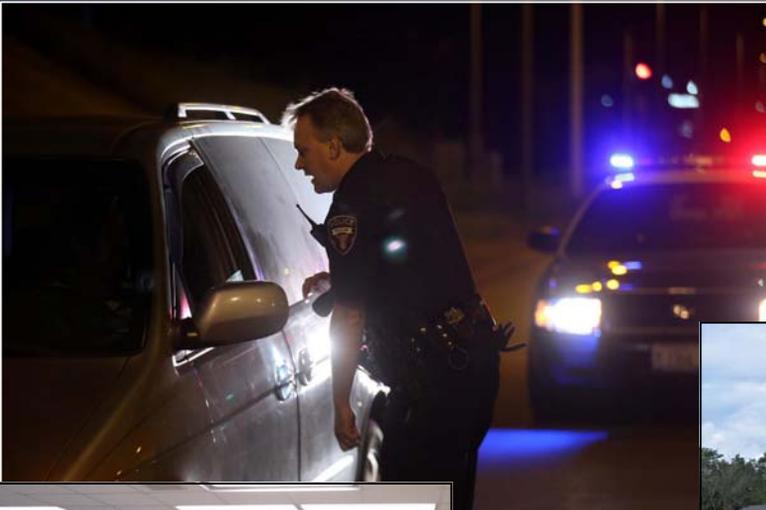


**TRAFFIC UNIT** - The Wheeling Police Department Traffic Unit is designed to supplement the Patrol Division by dedicating officers to full time traffic enforcement and monitoring problem areas which are tracked through crash statistics and citizen complaints.

The Traffic Unit is tasked with identifying the causative factors in traffic crashes and then developing and implementing strategies to decrease the number of crashes and the injuries sustained due to those crashes. Routine traffic enforcement is the shared responsibility of the Patrol Division and the Traffic Unit. The Traffic Unit officers receive additional training in traffic crash investigation through Northwestern University's Center for Public Safety.

The Wheeling Police Department is a member agency of the Major Case Assistance Team / Serious Traffic Accident Reconstruction (MCAT/STAR) organization. The Team reflects the multi-jurisdictional approach to major case and crash investigation. MCAT/STAR, with its 22 member agencies, is able to bring to the table a myriad of personnel, technology, and equipment. In 2017, members of the STAR unit responded to four callouts for serious or fatal traffic crashes.

Officers from the traffic unit are often times called upon to instruct students about the dangers of intoxicated driving or other traffic related topics.





**Overweight/Oversize truck permitting** - Beginning in 2017, the police department utilized OXCART Permit Systems for any company wanting to apply for an overweight/oversize permit in Wheeling. The system is an online system which allows companies who register with OXCART access to a simple online interface for requesting local permits from municipalities. During the fiscal year 2017, the Wheeling Police Department approved 327 permits.

**Adjudication Hearings** - The Traffic Unit manages the Village Adjudication Hearings. The hearings are held at the village hall on the second floor on every other Monday at 2:00PM. Under the administrative hearing system, an administrative Hearing Officer hears the cases and will determine if someone is liable or not liable. The cases that are heard in Wheeling include the following:

- Community Development Citations
- Administrative Tows
- Red Light Violations
- Compliance Citations
- Parking Citations
- Municipal Violations- The Municipal violations were added to the hearing dates on September 12<sup>th</sup>, 2017. Since being added, 92 citations were written, 52 violators appeared for a hearing, and 40 violators paid their tickets prior to their hearing date.

**Traffic Safety Challenge** - As a commitment to traffic safety, the Wheeling Police Department participates in the yearly Illinois Traffic Safety Challenge (ITSC). The Challenge is a friendly competition between law enforcement agencies of similar size and type coordinated by the Illinois Association of Chiefs of Police Traffic Committee that rewards creativity, commitment, and innovation in traffic safety.

During our participation of the Traffic Safety Challenge, our agency is evaluated not just for enforcement initiatives, but for innovating problem solving in our community to reduce accidents and educate the public on traffic safety.

The program targets three major traffic safety priorities—occupant protection, speeding, and impaired driving—and recognizes agencies for the effectiveness of their overall highway safety programs, including both enforcement campaigns and proactive initiatives such as community problem-solving, public information activities, and developing policies that support traffic enforcement. Winning programs effectively combine many different strategies to reduce crashes and injuries in their jurisdiction.

On August 16, Village Manager Jon Sfondilis, Chief James J. Dunne, and other police department members attend the Awards Breakfast for the Illinois Traffic Safety Challenge in Tinley Park. The police department placed second in the Illinois Traffic Safety Challenge for police department in the 51-65 sworn officer category.



**INTERNATIONAL ASSOCIATION of CHIEFS OF POLICE**  
Serving the Leaders of Today,  
Developing the Leaders of Tomorrow



Illinois Association  
of Chiefs of Police

# 2017 Traffic Safety Challenge

2nd place

Municipal Departments: 51-65 Officers



# 2017 Wheeling Police Department

## Traffic Awards

OFFICER	AWARD
Officer Richardson *130	Traffic Officer of the Year

OFFICER	QUARTERLY TRAFFIC OFFICER AWARD
Officer Bulanda *131	1 <sup>st</sup> Quarter – Traffic Enforcement
Officer Rossi *145	2 <sup>nd</sup> Quarter – Traffic Enforcement
Officer Potter *138	3 <sup>rd</sup> Quarter – Traffic Enforcement
Officer Bernabei *149	4 <sup>th</sup> Quarter – Traffic Enforcement

OFFICER	AWARD
Officer Bulanda *131	Speed Enforcement Officer
Officer Richardson *130	Speed Enforcement Officer

OFFICER	AWARD
Officer Richardson *130	D.U.I. Enforcement Officer
Officer Munoz *104	D.U.I. Enforcement Officer

OFFICER	AWARD
Officer Dawson *146	Occupant Restraint Officer
Officer Bulanda *131	Occupant Restraint Officer

OFFICER	AWARD
Officer Richardson *130	AAIM DUI Enforcement (11)
Officer Munoz *104	AAIM DUI Enforcement (8)



# DEPARTMENT AWARDS



OFFICER	AWARD
Officer Ignacio Oropeza	Department Commendation
Officer Rick Richardson	Department Life Saving Award
Officer David Puma	Department Life Saving Award
Community Service Officer Tony Reyes	Department Letter of Commendation
Officer Matt Lee	Department Letter of Commendation
Officer Katrina Smolarczyk	Department Letter of Commendation
Officer Brett Potter	Department Letter of Commendation
Officer Stephen Hull	Department Letter of Commendation
Corporal Troy Musolf	Department Letter of Commendation
Officer Dennis Bulanda	Department Letter of Commendation
Officer Paul Vallas	Department Letter of Commendation
Telecommunicator Debra Mette	Department Letter of Commendation
Telecommunicator Nadine Mogan	Department Letter of Commendation
Officer Tom Pinedo	Department Letter of Commendation
Officer Richard Giltner	Department Letter of Commendation

# HONOR GUARD



The Wheeling Police Department Honor Guard Unit was formed in 2007 and it has served the community with distinction. While all police officers have a dress uniform, the Wheeling Police Honor Guard has a distinctive uniform that sets it apart from other members of the department. This is to signify the commitment that its members make to fulfill the honor guard's mission. The mission of the honor guard unit is to represent the Wheeling Police Department at community events award ceremonies, the Illinois State Police Officer's Memorial ceremony and to attend funerals for officers killed in the line of duty.





*Honor: one whose worth commands respect*



# K9



2017 was a busy year for our K9 Riggs and his handler, Officer Christopher Kanches. During the year, Canine Riggs was deployed 107 times. These activities included the following: 1 At Risk Missing Adult K-9 track, 2 building searches, 13 community education demonstrations, 1 evidence recovery search, 1 narcotics search, 1 search warrant, 10 tracks for fleeing criminals with 3 captures, 1 school contraband search, 73 vehicle searches with 29 positive /substantiated canine alerts with drugs and or drug paraphernalia, being recovered and several assists to outside agencies.

Canine Riggs maintained his certifications this year from both Tops Kennels and the Illinois State Police. This year brought Canine Riggs a new police vehicle equipped with latest in canine safety features.



# INVESTIGATIONS DIVISION

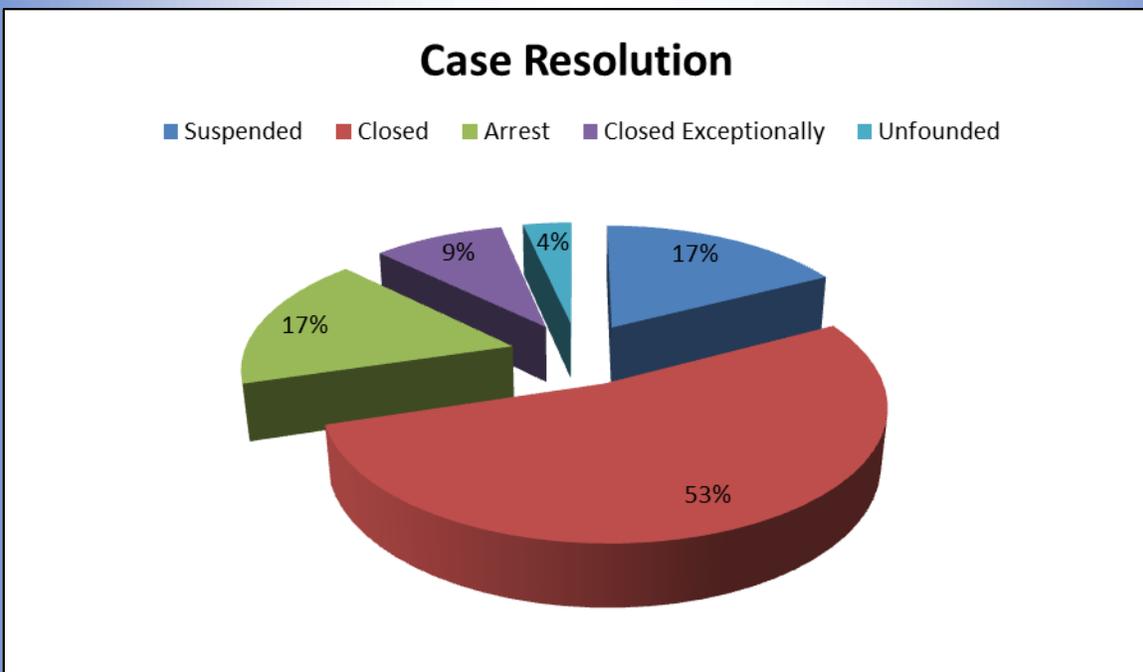


**The Investigations Division** - The Wheeling Police Department Criminal Investigations Division is responsible for the investigation of the most serious criminal offenses that occur in the Village of Wheeling. The Investigations Division is composed of two units, the Investigations Unit and the Special Operations Unit. Both of these units work in conjunction with each other but are assigned different tasks. Commander Joseph Licari heads the Investigations Division.

On a daily basis the Investigations Unit investigates crimes, combats juvenile delinquency, crime scenes and collects criminal intelligence. The Unit investigates such crimes as burglaries, robberies, homicides, death investigations as well as financial crimes including identity theft. They also perform background investigations of all civilian and police applicants who are being considered for employment. Many of the investigators have received specialized training in areas such as child abuse, homicide investigations, delinquency, crime scene processing, interview and interrogation, and cyber-crime.

The Special Operations Unit is the primary unit responsible for the investigation of gang and drug related crimes. They are responsible for gang intelligence and the maintenance of these and informant records.

The Investigations Unit handled a total of 921 cases in 2017. Of those cases, approximately 450 of them were categorized as criminal or quasi-criminal in nature. The Detectives in the unit are assigned cases based on 'solvability factors' and the seriousness of the criminal offense.



**Suspended:** When all leads have been thoroughly investigated but the case has not yet been closed it will remain open/suspended pending new leads.

**Closed:** Often times cases are closed when no investigation is required or all investigative efforts have come to a logical conclusion.

**Arrest:** An adult has been arrested (or a juvenile petitioned, cited, or station adjusted), charged or has been released without charges for the offense reported.

**Closed Exceptionally:** Exceptional clearances are reports in which an offender has been identified and the elements of a crime have been met to charge the person; however, the offender will not be prosecuted by the Wheeling Police Department.

**Unfounded:** Your investigation determines the case to be false or baseless, in that, there are no facts to substantiate the allegation in the report.

**SRO Program** - The Wheeling Police Department School Resource Officer Program provides a valuable service to the community at Wheeling High School.



**Crime Analyst** - The Investigations Unit Crime Analyst is responsible for the dissemination of daily, weekly and monthly crime bulletins. The Crime Analyst compiles intelligence information based on crime trends and patterns and disburses this information to different units within the Wheeling Police Department to combat crime more effectively and efficiently. Source documents for this report included a review of the following:

Incident and Arrest reports, TRITECH INFORM 4-5 reports, CAD Logs, Property Crime Microsoft Excel spread sheets, Intelligence reports as submitted by Wheeling Police Department or received from other agencies, L.E.A.D.S., N.C.I.C. and those reports as available from M.O.C.I.C. as they apply. The purpose of this analysis is to detect and report any Methods of Operation (M.O.) and recognized patterns of activity to anticipate trends of selected crimes identified as follows

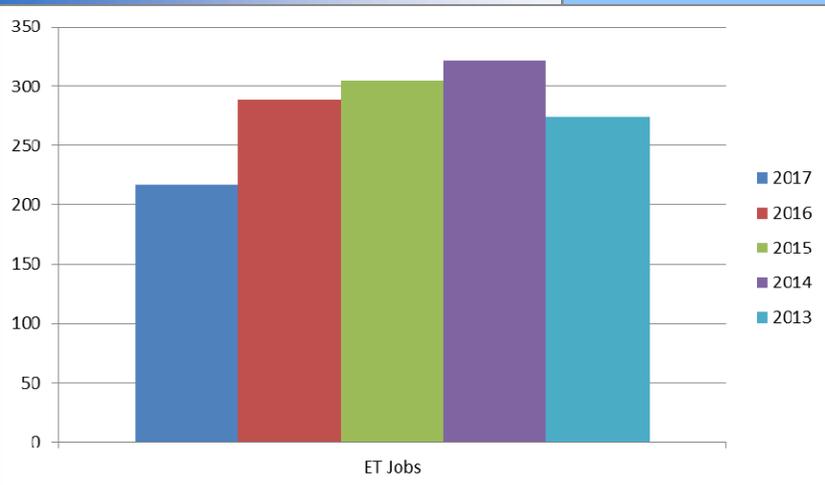
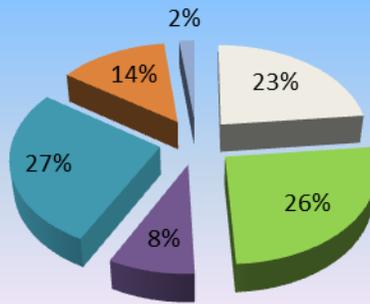


**Evidence Technicians** - The Wheeling Police Department has 27 Police Officers and 3 civilian Community Service Officers who are specially trained as Evidence Technicians. Evidence Technicians are responsible for documenting crime scenes by photographing or videotaping, identifying potential evidence, processing evidence, collecting or recovering the evidence as well as preserving and packaging the evidence.



### 2017

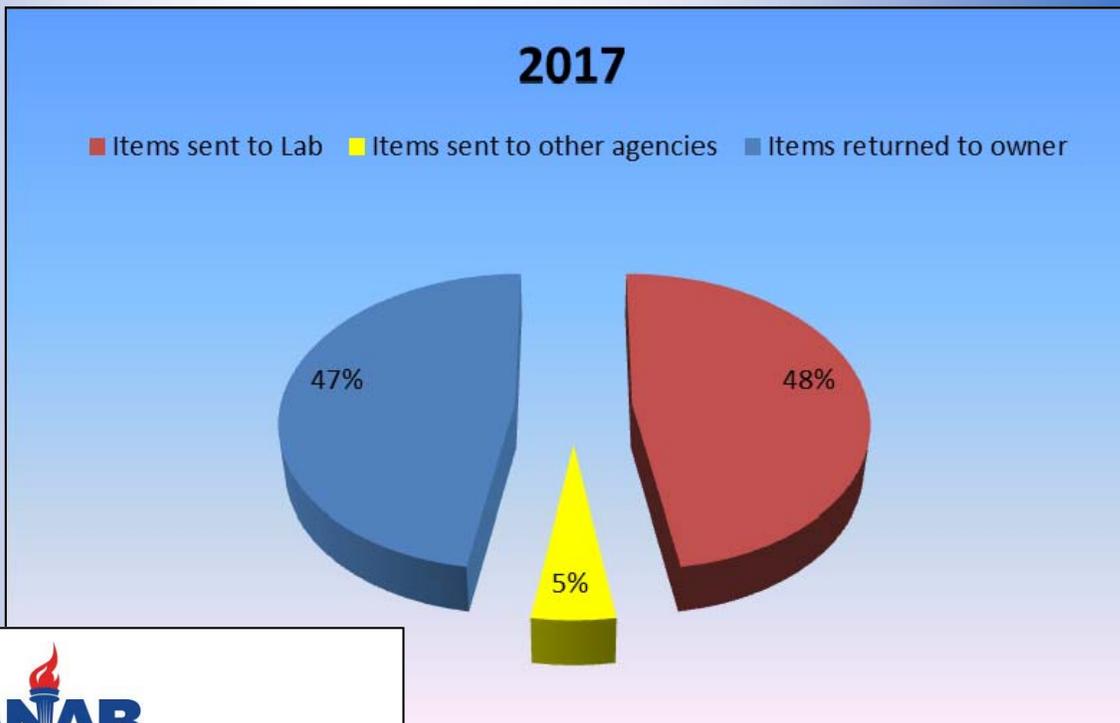
- Crime Scenes
- Photos Only
- Scenes w/ fingerprints
- Latent fingerprints recovered
- Suitable for comparison
- AFIS Quality



**Evidence/Property** - The Evidence Room is staffed by one civilian, Evidence / Property Officer. The position of Evidence / Property Officer is a specialized position appointed by the Chief of Police. The Evidence / Property Officer is responsible for the receipt, recording, custody, security and disposition of all lost property, evidence and contraband coming within the custody of the Wheeling Police Department. It is the policy of the Wheeling Police Department to strictly inventory all property which comes into police department control from any source to protect the integrity of the Wheeling Police Department.

In 2017, a total of 2,864 different pieces of property were submitted into evidence under 958 different cases.

Additionally, Items submitted to the Northern Illinois Regional Crime Laboratory (N.I.R.C.L.) totaled 311, Items transferred to other agencies totaled 33, Items destroyed by destruction order totaled 2950, and Items returned to the owner totaled 311.



**ANAB**  
**CERTIFICATE OF ACCREDITATION**  
 ANSI-ASQ National Accreditation Board  
 139 J Technology Drive, Garner, NC 27529, 703-836-0025

This is to certify that

**Northeastern Illinois Regional Crime Laboratory**  
 1000 Butterfield Road, Suite 1009  
 Vernon Hills, IL 60061

has been assessed by ANAB  
 and meets the requirements of international standard  
**ISO/IEC 17025:2005 and the FBI QAS**  
 while demonstrating technical competence in the field of  
**FORENSIC TESTING**

Refer to the accompanying Scope of Accreditation for information regarding the types of tests to which this accreditation applies.

AT-1739  
 Certificate Number

*Pamela L. Sale*  
 ANAB Approval

Certificate Valid: 11/29/2016-11/29/2020  
 Version No. 002 Issued: 11/29/2016





This laboratory is accredited in accordance with the recognized International Standard ISO/IEC 17025:2005. This accreditation demonstrates technical competence for a defined scope and the operation of a laboratory quality management system (refer to joint ISO-ILAC-IAF Communiqué dated January 2009).



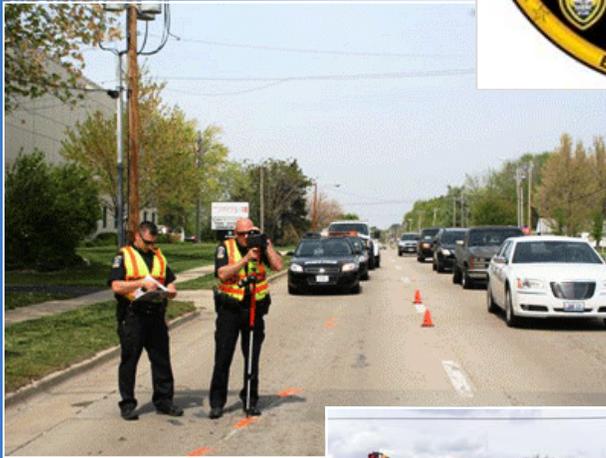
NORTHEASTERN ILLINOIS REGIONAL  
 CRIME LABORATORY



The Wheeling Police Department is a member agency of the Northern Illinois Police Alarm Service (NIPAS) Emergency Services Team (SWAT), NIPAS Mobile Field Force (MFF), and Major Case Assistance Team (MCAT).

MCAT is subdivided into the major case assistance team and STAR (Serious Traffic Accident Reconstruction). MCAT provides investigative, forensic, surveillance, and accident-reconstruction assistance to member agencies during investigations of homicides, kidnappings, serious and fatal traffic accidents, and other major incidents.

**Major Case Assistance Team (MCAT)** - MCAT is a multi-jurisdictional organization that provides investigative, forensic, surveillance, and accident reconstruction assistance to member agencies during investigations of homicides, kidnappings, serious/fatal accidents, and other major crimes. MCAT is presently composed of 22 police agencies from the northwest suburbs of Chicago. The team itself is composed of seasoned investigators, forensic technicians, surveillance officers, and accident re-constructionists assigned from the member departments. In 2017, MCAT was activated 12 times for surveillance, death and/or murder investigations.



**North Central Narcotics Task Force (NCNTF)** - NCNTF is a multi-jurisdictional law enforcement task force dedicated to serving our communities & member agencies through the investigation of illicit drug trafficking and distribution, gang activity, and weapon offenses within Kane County, McHenry County, and DeKalb County, Illinois. 2017 was the department's first venture onto the task force.





