



THE WHEELING CIRCULAR

The Wheeling
Village Board wishes
you a happy, healthy,
and safe New Year!

January/February 2015

www.wheelingil.gov

WE ARE HERE TO SERVE YOU!

Village Hall

2 Community Boulevard

Phone: 847.459.2600

Fax: 847.459.9692

Open 7 a.m. to 5 p.m. M - F

847.459.CODE

to report code violations

Village President Dean Argiris

847.499.9095

dargiris@wheelingil.gov

Trustees

Ken Brady

847.499.9233

Robert Heer

847.499.9234

Bill Hein

847.499.9235

Mary Krueger

847.499.9232

Ray Lang

847.499.9236

Dave Vogel

847.499.9237

Clerk Elaine Simpson

847.499.9231

esimpson@wheelingil.gov

Village Manager Jon A. Sfondilis

847.499.9090

jsfondilis@wheelingil.gov

Wheeling Park District

847.465.3333

Indian Trails Public Library

847.459.4100

Chicago Executive Airport

847.537.2580

Noise Hotline: 847.537.2580 x 117

W/PH Chamber of Commerce

2 Community Blvd., Suite 203

847.541.0170

Village Hall Offices:

Administration

847.499.9085

- Village Board Matters
- Village Manager's Office
- Freedom of Information Requests
- Liquor Licenses
- Village Newsletter
- Employment Opportunities

Finance Department

847.459.2600

- General Information
- Water Bills
- Real Estate Transfer Certificates
- Metra Parking Passes
- Voter Registration
- Pet Licenses

Community Development

847.459.2620

- Building, Engineering, Sign Permits
- Business & Rental Property Licenses
- Inspections
- Building Codes & Zoning Information
- Property Maintenance
- Flood Maps
- Health Department
- Planning Department

Economic Development

847.459.2605

- Available Buildings
- Demographics
- Development Inquiries
- TIF District Information

Fire Department

499 S. Milwaukee Ave.

847.459.2662 (non-emergency)

- Fire Codes
- CPR Classes

Fire Prevention Bureau

847.459.2669

- Fire Alarm & Sprinkler Permits
- Inspections

Police Department

1 Community Blvd.

847.459.2632 (non-emergency)

- Citizens Police Academy
- DARE Program
- Graffiti Removal
- Neighborhood Watch

Public Works Department

77 W. Hintz Road

847.279.6900, 7 a.m. to 3:30 p.m. M - F

- Fire Hydrant Flushing
- Street/Pothole Repairs
- Streetlight Maintenance
- Snow Plowing
- Forestry & Landscape
- Sanitary Sewer Service Televising
- Water Quality Concerns
- Flooding
- Cable TV
- Waste Management
- Electric Aggregation
- ComEd/Nicor Inquiries

Human Services/Senior Center

199 N. First Street

847.459.2670

- Program Information
- Social Services
- Wheeling Food Pantry
- Senior Center Events
- Community Assisted Relief Efforts

Wheeling Township

1616 N. Arlington Hts. Rd.

847.259.7730

www.wheelingtowship.com

- Tax Assessor's Office
- Senior & Disability Services
- Public Aid



Ken
Brady



Bob
Heer



Bill
Hein



Mary C.
Krueger



Ray
Lang



Dave
Vogel



Jon A.
Sfondilis

WELCOME TO WHEELING



From the Desk of President Argiris

On Sunday, November 23, Wheeling hosted its annual holiday lighting event, Lights Around Wheeling. This was a special event for our residents, and I thank all those who came out in the rain to visit with Santa and celebrate the ushering in of the holiday season. I'd like to give a special thank-you to State Senators Julie Morrison and Terry Link, State Representative Carol Sente, and Congressman-elect Robert Dold for coming to Wheeling to celebrate the season with us. I'd also like to thank our honored guest Adam Voyda, a Wheeling resident and Special Olympian, who helped us "flip the switch" to officially turn on the holiday lights. A truly wonderful time was had by all!

*President
Dean S. Argiris*

As we launch into 2015, I'm pleased to announce the availability of the Village of Wheeling's new Strategic Plan. In 2014, the Village's elected officials and staff engaged in a thorough process of establishing "visions" that serve the short- and long-term objectives of the community, which ultimately resulted in what is now the Strategic Plan. This strategic planning process defined the values of our Village to create a framework for organizing the efforts we make on behalf of the community. I look forward to executing these goals and realizing the visions we have set forth. A copy of the Strategic Plan can be found on the Village's website at www.wheelingil.gov.

Wheeling accomplished much last year, with the near-completion of Heritage Park, the formation of two new TIF districts, and the groundbreaking of Northgate Crossings. We also completed a large number of infrastructure projects throughout the year including watermain replacements, street improvements, sanitary sewer lining, storm sewer pipe replacements, and water tower renovations. These major projects represent over \$5.5 million invested in the community. In addition, the water meter replacement program was completed, which brought 8,050 new, more accurate, and more efficient meters to every structure in town.

Moving forward, we continue to work with the Wheeling Town Center developer towards preparing the former Wickes site for construction of the project. The developer is also working with the Wheeling Park District to finalize the site layout. In addition, the Village is coordinating with the US Postal Service to install a traffic signal at the intersection of Community Boulevard and Dundee Road. This is a key component to the overall development of the Wheeling Town Center, as it will greatly improve traffic flow in and out of the center.

Just down the road, Reva Development broke ground in October on the 288-unit Northgate Crossings apartment project located at 250 Northgate Parkway. This project will include nine three-story, 32-unit buildings with attached garages, a clubhouse, walking trails, and other amenities. The site work has begun in earnest, and the nine building pads are already prepared. The project will be completed in October 2015.

On the east side of town, the Village's Public Works Department recently cleared the trees and underbrush from the Village-owned sites at 635-769 S. Milwaukee Avenue in order to make the property "shovel ready" for development. New "for sale" signs will also be posted on the property to market it to the development community. The Village Board envisions a future commercial development here, and this recent cleanup effort makes the property even more attractive.

In 2014, the Board of Trustees became more active than ever, with each member liaising with a different Village department while also participating in various other groups and committees. Trustee Lang, liaison to the Police Department, is currently serving as a Director on the Chicago Executive Airport Board. Many thanks to Ray for taking the lead along with airport staff to address airport noise complaints this year. Trustee Krueger, liaison to the Finance Department, is serving on the Board of Directors for the Regional Emergency Dispatch (RED) Center, in addition to being a member of the 2014 Special Events Committee.



Representative Carol Sente and Senators Julie Morrison and Terry Link with President Argiris at Lights Around Wheeling



President Argiris with Lights Around Wheeling honoree and Special Olympian Adam Voyda

WELCOME TO WHEELING

From the Desk of President Argiris continued...

Trustee Brady, liaison to the Human Services Department, is serving on an ad hoc committee to address village-wide stormwater management, as well as representing the Board in discussions between the Wheeling Park District and Village regarding a new home for our seniors. Trustee Hein, liaison to the Public Works Department, is serving on the Northwest Municipal Conference Transportation Committee, for which I am the Chairman. Trustee Heer, liaison to the Fire Department, continues to provide his expertise in the areas of public safety and code enforcement issues. Trustee Vogel, liaison to the Community Development Department, is serving on the Special Events Committee, as well as continually providing his expertise in the areas of finance and budget. And Clerk Simpson has continued her long-standing involvement with numerous societies and clubs throughout town. I thank all of our Board members for their dedicated service. I'd also like to thank Manager Sfondilis, the department heads, and all of staff for embracing my vision of a more active and involved Board. As you can see, the Village Board and staff continue to work together as a team for the betterment of our town.

It's an exciting time for Wheeling and those of us lucky enough to live here. We have much to be thankful for as 2014 comes to an end, and much to look forward to as we head into the new year. We wish you all a very happy and prosperous New Year!

Health Happenings

Brought to you by the Wheeling Board of Health

The 2015 **Wheeling Community Blood Drives** will be held March 11, July 8, and November 11 from 2 p.m. until 7 p.m. at Village Hall. In 2014, 127 units of blood were collected. Thank you to all the residents who donated. Your donations helped to save 381 lives in 2014!

The **Prescription Medication Collection** will continue to be held on the third Saturday of every month from 10 a.m. until 12 noon in front of the Police Station. Acceptable items include:

1. Prescription and over-the-counter medications in original containers. No over-the-counter liquid medications or controlled substances will be accepted. Visit www.swancc.org for a list of all controlled substances.
2. Sharps (needles & syringes) in rigid containers with a sealed lid. Sharps containers will be handed out at the collection and are available at Village Hall.
3. Household batteries (AA, AAA, C, D, 9V) and rechargeable batteries (Lithium NiMh, NiCad). No automotive batteries will be accepted. Rechargeable batteries must have masking tape on contact points or be contained in an individual plastic bag.
4. Eyeglasses, including sunglasses and telescopic, magnifying, and prescription glasses. Children's glasses are especially needed. The glasses will be given to the Lions Club "Recycle for Sight" program.

If you have questions regarding any of the programs and activities sponsored by the Board of Health, please call Health Officer Beverly Slaby at 847.499.9045.

The Clerk's Corner

Thank you Wheeling Businesses & Residents!

I would like to thank residents for going out of their way to check up on their friends and neighbors during the holiday season. Many go the extra step by running errands for their family members, shoveling for their neighbors, and many other little things which brighten the holiday season for those around them.

Each year I am amazed at the people who come out to Lollipop Lane: grandparents, parents, and children all enjoy the wonderment of this event. Many parents tell me that they came as children, and they are now bringing their own families. Seeing faces light up at the sight of Santa and the wonderland that is presented to them is a special treat every year. Thank you to the Wheeling Historical Society, the Wheeling Park District, Stasek Chevrolet, and the many volunteers for making this possible. Because of these sponsors, attendees were able to have pictures taken of their children or family at no cost. This is a tradition that should not fall by the wayside.

Winter Weather Reminder

With winter officially upon us, I would like to remind everyone to check on your neighbors during this time of year. In my neighborhood the residents make a point to check up on each other regularly, and I am very grateful for this. One sign that a neighbor may be having an issue is if newspapers are piling up in their driveway or the garbage is not set out on the correct day.

4 Take an extra few minutes to check in with your neighbors and do what you can to help out during these cold winter months.



*Village Clerk
Elaine E. Simpson*

POLICE & FIRE DEPARTMENTS

Are you Familiar with the Illinois Hands-Free Phone Law?

You probably already know that the use of all hand-held devices while driving is banned; drivers may only use hands-free technology such as speakerphones, Bluetooth, and earpieces. But do you know the rules for school and construction zones, new drivers, and texting?

- School Zones:** All cell phone use is prohibited while driving in a school zone, including hands-free technology.
- Construction Zones:** All cell phone use is prohibited while driving in a highway construction zone, including hands-free technology.
- New Drivers:** Drivers 18 years of age and younger are prohibited from using wireless phones while driving, with or without hands-free technology.
- Bus Drivers and Truck Drivers:** Bus and truck drivers are prohibited from texting and any cell phone use while driving.

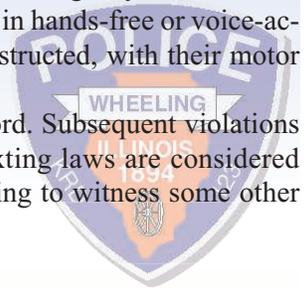


Anti-Texting Law

All drivers in Illinois are prohibited from texting while driving. Illinois' anti-texting law (625 ILCS 5/12-610.2) states that "A person may not operate a motor vehicle on a roadway while using an electronic communication device to compose, send, or read an electronic message." An "electronic communication device" refers to a wireless telephone, personal digital assistant, or portable or mobile computer that's used for composing, reading, or sending an electronic message. It doesn't include a GPS or navigation system or a device that is physically or electronically integrated into the motor vehicle. An electronic message refers to electronic mail, a text message, an instant message, or a command or request to access an Internet site.

Exceptions: There are exceptions for drivers who are 1) texting for the sole purpose of reporting an emergency situation and continue communication with emergency personnel during the emergency situation; 2) using a device in hands-free or voice-activated mode; 3) parked on the shoulder of a roadway; or 4) stopped due to normal traffic being obstructed, with their motor vehicle transmission in park.

Penalties: A first offense is considered an equipment violation that does not affect your driving record. Subsequent violations are considered moving violations and will affect your driving record. Illinois's cell phone and texting laws are considered "primary" laws. A primary law means that an officer can pull you over for the offense without having to witness some other violation; if an officer sees you texting, you can be stopped and issued a citation.



Winter Safety Tips

Freezing temperatures, blowing snow, and slippery roads are all part of the winter season. A few simple steps can prevent the season from becoming a tragic one for you and your family.

***Give your home a special holiday gift: a new battery for the smoke detector.** If your smoke detector is more than ten years old, it is time to replace it with a new one. A properly functioning smoke detector increases your chance of surviving a fire in your home by fifty percent.

***When removing snow from your driveway and sidewalks, remember to pace yourself.** Even though it is cold outside, removal of snow can be a physically demanding activity. Make sure you are well hydrated by drinking a glass of water prior to starting and again when you are done. The wetter the snow, the heavier it is, and the more physically demanding it can be, as well as more stressful on your heart.

***Keep children away when snow blowing.** The snow blower may pick up a rock, a piece of chipped concrete, or even a piece of ice which can become a dangerous missile. These items can be expelled from the snow blower with such force that they can seriously injure persons nearby.

***Keep loose clothing, particularly scarves and gloves, away from the moving parts on a snow blower.** Loose clothing can be drawn into the spinning augur and cause personal entrapment in the machine or amputation of fingers.

***Never refuel a snow blower while it is running or inside your garage.** Let the engine cool for several minutes before refueling. Spilled fuel on a hot engine can ignite and cause a fire.

***If you live near a fire hydrant, please make sure to remove the snow surrounding it.** It is important for the Fire Department to have a minimum of two feet around all sides of a hydrant. Failure to remove the snow may result in a delay in extinguishing a fire due to the lack of available water supply and the need to find another non-obscured fire hydrant.

***Please pull all the way over to the right side of the road when you see or hear emergency vehicles coming.** Winter weather conditions can cause additional traffic congestion which makes it even more difficult for fire and police personnel to respond to emergency calls.



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COMMUNITY DEVELOPMENT & PUBLIC WORKS

Snow Season Procedures

The Public Works Department is responsible for clearing and de-icing arterial roads and residential streets, as well as public sidewalks, bus stop shelters, the Metra station, and Village-owned buildings. Public Works is not responsible for county or state roadways. County roads include Lake Cook Road, Buffalo Grove Road, Schoenbeck Road, Hintz Road, and Aptakisic Road (call 847.827.1164). State roads include Elmhurst Road (Route 83), Dundee Road, Milwaukee Avenue, Palatine Road, McHenry Road, and Wolf Road (Manchester north to Milwaukee Avenue and Marquardt south to Camp McDonald Road) (call 847.705.4222).

During the snow season please be advised of the following:

- *For safety, please maintain a distance of 100 feet or more when driving behind a snow plow or salt truck.
- *Please shovel snow away from fire hydrants so they can be accessible in case of emergencies.
- *Please do not place refuse or recycling containers in the street.

Parking Restrictions

*Do not park vehicles on any street in the Village within eight hours after a snowfall of two inches or more (per Village Code 9.10.103). This allows streets to be plowed accordingly by Public Works. Vehicles in violation will be towed.

Sidewalk Requirements

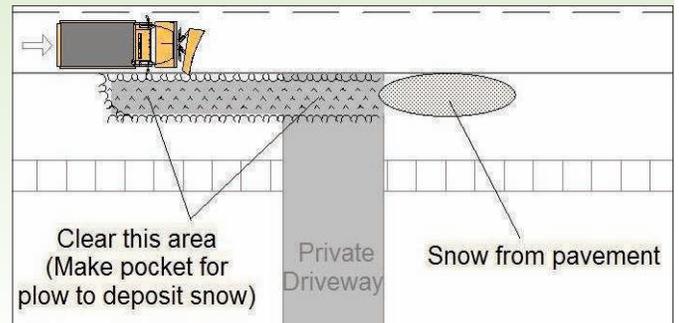
*Residents and property owners are responsible for clearing snow and ice from sidewalks adjoining or adjacent to their property whenever there is a snowfall, and by 10 a.m. on every morning thereafter. If the snow and ice are frozen, owners are responsible for spreading the areas with sand, sawdust, salt, or other substances made for the purpose of melting snow and ice (Village Code 11.16.010).

*Snow or ice shall not be deposited into any street, road, or highway, or along the shoulder or edge of any street, road, or highway within the Village (Village Code 11.16.040). Please deposit snow and ice from sidewalks and driveways onto the parkway.

*Residents and property owners who are in violation may be penalized.

Driveway Snow Shoveling Recommendations

When shoveling the end of the driveway near the street, place the snow to the right of the driveway (as you face the street). If it is piled on the other side, it is more likely to be pushed into the driveway apron when the streets are being plowed. Also, clear a few feet of the edge of the street and curb to the left of the driveway (as you face the street). This creates a pocket for the snow to spill into and will help reduce the amount of snow at the end of the driveway. Refer to the illustration to the right.



Residents may contact the Public Works Department at 847.279.6900 with any questions or concerns.

Holiday Lights Recycling

Through the Holiday Lights Recycling Program sponsored by the Solid Waste Agency of Northern Cook County (SWANCC) and Elgin Recycling, residents can recycle holiday mini-lights, C7 lights, C9 lights, rope lights, LED lights, and extension cords of all colors and lengths at the Department of Public Works, 77 W. Hintz Road, Monday through Friday from 7 a.m. to 3 p.m. Garland, live greens, wreaths, and other non-recyclables are not accepted in this program. Call 847.279.6900 with any questions. This program concludes February 27, 2015.



Holiday Tree Collections

Non-artificial holiday trees are collected at residential curbsides during the first two weeks in January at no additional charge. All decorations, stands, etc. must be removed from trees. Please do not place trees in plastic bags. Trees that have decorations, stands, etc. or are in plastic bags will not be collected.

8

Mailbox Damage During the Snow Season

Mailboxes can fall victim to the snow plow. The Department of Public Works will only be responsible for mailboxes that are damaged due to direct contact by snow removal equipment. In this case, the damaged mailbox and/or post will be replaced with a mailbox and/or post meeting the Village and U.S. Postal Service standards. Public Works is not responsible for replacing mailboxes that are improperly installed or damaged due to snow discharged by plowing operations. Please contact Public Works at 847.279.6900 if you believe you qualify for a replacement.



HUMAN SERVICES DEPARTMENT

Pavilion Senior Center & Social Services Division

Programs at the Wheeling Pavilion Senior Center

Register for these programs at the Wheeling Pavilion Senior Center (199 N. First Street) or by calling us at 847.459.2670.

Pinot's Palette

Date: Thursday, February 5, 2015

Time: Meet at the Wheeling Pavilion Senior Center at 5 p.m.

Place: Glenview, Illinois

Cost: \$55 members/\$70 non-members by January 12, 2015. \$60 members/\$75 non-members January 13–16, 2015. No refunds or credits after January 16, 2015.

Enjoy an evening out! We will have an instructor take us through each step of painting a picture. Participants will be able to complete their artwork during the session and take home their masterpieces that evening. Bring your own dinner to be enjoyed before the class begins.

Fashion Outlets of Chicago

Date: Tuesday, February 24, 2015

Time: Meet at the Senior Center at 10:15 a.m.

Place: Rosemont, Illinois

Cost: \$15 members/\$30 non-members by February 2, 2015. \$20 members/\$35 non-members February 3, 2015 or later if space is available.

Please note: We must have a minimum of eight people registered by February 2 in order to run this trip.

Check out the stores at the Fashion Outlets of Chicago. This is a relatively new mall with lots of interesting stores and restaurants. Upon arrival we will be greeted on our bus and presented with a discount card that will be good at select stores. The cost of this trip includes round-trip transportation. Lunch will be at your own expense.

Arthritis Exercise Program

Dates: Mondays, March 2–April 6, 2015

Time: 1–2 p.m.

Place: Wheeling Pavilion Senior Center

Cost: Free, but advance registration is required.

This class is for those with arthritis or other joint issues who are looking to become more active.

Telephone Reassurance Program

The Telephone Reassurance Program serves individuals age 60 and older who live alone and need a daily reassurance call. Calls are made by trained volunteers every morning between 8:45 and 9 a.m. In addition to checking on the physical well-being of older residents, the program also helps by reducing loneliness and providing an opportunity to be in contact with another person.

Lunch at Pavilion

Join us for a great meal and great friends at Lunch at Pavilion. NEW menu selections, restaurant atmosphere, table service—you can't beat it! The Wheeling Senior Center hosts meal service for anyone 60 years and better. A nutritionally-balanced lunch is served Monday, Wednesday, and Friday from 11:30 a.m. until 12:30 p.m. Reservations are required. Social activities and informational presentations are included as part of this program. Each diner will receive information regarding the cost of the meal and will have the opportunity to contribute to part or all of the cost. The suggested donation is \$4. For our frequent diners, we have a five-meal punch card for a donation of \$15. These cards have no expiration date and are available at the Wheeling Pavilion Senior Center front desk. The Lunch at Pavilion program is committed to providing meals to all older adults 60 and better, regardless of ability to pay. Funds for this program are provided by an award from AgeOptions through the Illinois Department on Aging and the Federal Administration on Aging. Something new began this fall—Lunch to Go! Lunch at Pavilion participants may order additional meals to take home for an ailing spouse or for use over the weekend. The meals have a cost of \$6 and cannot be purchased with the punch card. Orders for Lunch to Go are due the Wednesday before. For more information regarding how to register or volunteer, please contact the Senior Center at 847.459.2670 and ask for Jesus Delgado.

Safe Babies, Safe Place, Safe Haven

Please remember that in Illinois, a parent who cannot care for their newborn baby, up to 30 days old, can legally give the unharmed infant to a staff member at a staffed fire station, police station, hospital, or emergency care facility and walk away, no questions asked. No one will ask your name. Your baby will get medical care and be placed for adoption into a loving family. You can even provide anonymous medical information, so your baby will grow up with a medical history. A packet of information is given to the parent, and the baby is transported to a hospital for a check-up. The baby is then placed with a pre-approved adoption agency. If you or anyone you know is pregnant and does not feel like they have any options, please call either a crisis counselor at the Save Abandoned Babies Foundation at 888-510-BABY (2229) or a Social Worker with the Social Services Division at 847-459-2606. Assistance is available, and choices and resources will be given. (*Para hablar con alguien en español sobre este programa, llame a Miriam Mayorga al 847.459.2957.*)



COMMUNITY NEWS & EVENTS

Special Needs Resident List

The Village of Wheeling Special Needs Resident Notification (Illinois Premise Alert Program Public Act 96-0788) is available to all Wheeling residents. The Illinois Premise Alert allows people with special needs to provide information to police, fire, and EMS personnel to be kept in a database. This information will be provided to responders dealing with situations involving the special needs individuals.

To let emergency personnel know about your or your family members' special needs, pick up a form at the Police Department or Pavilion Senior Center. Forms may be completed onsite, or you may send them to the Wheeling Police Department Communications Supervisor at 1 Community Boulevard, Wheeling, IL. Your information will not be shared with anyone outside of the emergency personnel of the Village of Wheeling and any other agency needed to provide emergency response. The information provided on the list will not result in preferential treatment, or change the response of trained emergency personnel. Inclusion on the list will result in emergency responders being better prepared to assist individual residents with special needs.

Please contact either the Human Services Department at 847.459.2606 or the Wheeling Police Department Communications Supervisor at 847.459.2632 for further information.

Affordable Care Act Open Enrollment

A Safe Haven, a 501(c)(3) not-for-profit organization, has been selected as a grantee under the Get Covered Illinois campaign to participate in the outreach, education, and enrollment of people for the Affordable Health Care Enrollment Program 2015. The enrollment period began November 15, 2014 and continues through February 15, 2015. It is critical that people who were uninsured during 2014 understand that if they do not belong to a qualified health plan by December 31, 2014, they will have to pay a penalty when they file their taxes.

A team of in-person counselors has been assembled to help navigate the public through the open enrollment process. This service is free of charge. Counselors will be at Village Hall on Wednesdays from 8:30 a.m. to 4:30 p.m. through February 11, 2015. There is no appointment necessary to get assistance with the application process, or to compare your insurance plan options. Cost subsidies may be available for certain individuals and families.

The following documents will be required:

- driver's license or state ID
- proof of citizenship
- proof of income (last year's tax returns or receipts if self-employed)

To learn more about A Safe Haven, visit www.asafehaven.org.



Village offices will be closed
January 1 in observance of New Year's
Day and February 16 in observance of
President's Day.

Waste Management pick-ups will be
delayed by one day
on January 1 only.

2015 Holiday Solid Waste Schedule

Waste Management observes the following holidays:



Scheduled collections that fall on or after a holiday will be delayed by one day the week of the holiday only. There will be no delay for holidays that fall on a Saturday.

COMMUNITY NEWS & EVENTS

Volunteer Snow Removal Program for Seniors

Every year, the Senior Center receives requests from residents looking for resources to help them with shoveling in the winter. The Volunteer Snow Removal Program is designed to help elderly and disabled residents with limited means and few if any family members in the area. Volunteers from the community will be available to assist senior and disabled residents who are in need of help clearing their driveways and sidewalks after a snowfall of three inches or more. Senior residents must meet income criteria and have no other option for snow removal. Interested residents must fill out an application every year. Applicants will be contacted by members of the Human Services Department to arrange for a home visit by a social worker to confirm qualification for the program. Please contact the Senior Center at 847.459.2670 with further questions.



Volunteers are Needed to Help!

We are in need of caring volunteers in the Wheeling community to shovel the driveways and sidewalks of our neediest senior and disabled residents as part of this program. If you are interested in helping your community this winter and spreading a bit of warm cheer, please contact the Senior Center at 847.459.2670.

Protect Water Lines from Freezing

Follow these measures to protect water lines from freezing and prevent water pipes from rupturing during extreme cold:

- Keep home temperatures no lower than 55°F.
- Disconnect and drain outdoor hoses.
- Allow cold water to drip or trickle through faucets.
- Open cabinets and closets that contain water lines to allow warm air to circulate around plumbing.
- Consider installing pipe insulation.
- Check pipe insulation periodically to make sure it is dry.
- Seal cracks in doors, windows, and foundations. Small openings that consistently bring cold air can quickly freeze pipes.
- Know where your master valve is located in case you need to shut the water off.



If you know that a property has been unoccupied for several days, contact the Utility Division at 847.279.6900 to determine whether water services are shut off at the property. This can prevent costly damage to the unoccupied property.

Please keep in mind that per the Village Code 13.04.180, all owners and occupants shall, at their own expense, keep all water meters in good repair and properly protected from frost and other dangers, and shall be responsible for the cost of replacing or repairing water meters that are damaged due to the failure of the owner and occupant to keep said meter in good repair or to protect said meter.

Welcome new businesses!

Auto Barn Truck Tire Division
800 Seton Court
Warehousing/sales of truck tires

Cell Phone
23 W. Dundee Road
Cellular services & sales

Deka Restaurant
401 E. Dundee Road
French/Russian cuisine

Dundee Spa
847 W. Dundee Road
Massage therapy

Factory Direct Worldwide, LLC
230 Messner Drive
Distributor of kitchen parts

Red Barcode Planet, Inc.
600 Northgate Parkway, Unit M
eBay sales; repair of barcode equipment

RSM North America, LLC
125 N. Milwaukee Avenue
Math tutoring

SmartWatt Energy, Inc.
600 Northgate Parkway, Unit E
Energy consultants

Tender Loving Care Child Care
1284 Derby Street
Home daycare

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